

Omnipod Discover™



Omnipod Discover

Provider and Admin Guide

Contacts and important information

Omnipod Discover customer care

Contact Us:	1-800-591-3455 www.omnipod.com/contact-us
Address:	Insulet Corporation 100 Nagog Park, Acton MA 01720
Emergency Services:	Dial 911 (USA only; not available in all communities)
Website:	discover.omnipod.com/hcp

Contents

Getting started with Omnipod Discover	5
Indications for use	5
Important safety information.....	5
Accessing Omnipod Discover through your Omnipod HCP Account	6
Register the first Omnipod Discover clinic admin.....	6
Standard staff and admin staff permissions.....	7
Understanding admin staff enrollment options.....	7
Enroll in Omnipod Discover.....	7
Managing staff	8
Change permissions	8
Invite staff	8
Reinvite staff	9
Approve staff	9
Managing patients.....	10
How patient information is shared with your clinic.....	10
Invite patients	10
Reinvite a patient	10
Uploading data.....	11
Uploading data from Omnipod DASH to a PC.....	11
Uploading data from Omnipod DASH to a Mac	11
About reports	12
Viewing, printing, and downloading reports	12
Omnipod 5 summary	13
Omnipod 5 daily report.....	15
Omnipod 5 settings	17
Omnipod DASH summary.....	18
Omnipod DASH daily report.....	20
Omnipod DASH settings	22
Glossary	23
What do the terms on reports mean?	23
Omnipod Discover label symbols glossary	26

Troubleshooting..... 27
 Frequently asked questions.....27
 Contact Omnipod customer care.....27
 Terms of use28
 HIPAA privacy notice.....28

Getting started with Omnipod Discover

Omnipod Discover gives healthcare providers (HCPs) and other clinic staff the ability to view, print, and download reports about glucose, insulin delivery, and system settings for your patients using the Omnipod® 5 Automated Insulin Delivery System or the Omnipod DASH® Insulin Management System. To get started with Omnipod Discover, a clinic staff member can either respond to an email invitation or sign in to their Omnipod HCP Account at omnipod.com/HCP and enroll from there.

Omnipod Discover includes one web application for use by the person with diabetes or their caregiver and another application for healthcare providers. With Omnipod Discover, the person with diabetes or their caregiver can view weekly data summaries, patterns, insights, and download the report viewable by their healthcare provider.

Periodic maintenance which requires a period of downtime may be required for Omnipod Discover. Users will receive notification when periodic maintenance is planned.

Indications for use

Omnipod Discover is a retrospective data analytics and reporting system intended for Omnipod 5 and Omnipod DASH users or their caregivers and their healthcare providers for the analysis of glucose and insulin delivery data in home and healthcare settings. It is intended as supplemental data for the users to support diabetes management and aid healthcare providers in patient care.

Omnipod Discover is not intended for people with diabetes in acute care settings or for real-time patient monitoring. The Omnipod Discover software platform is not intended to replace the primary real-time display of the sensor or insulin delivery data on the device, nor does it control any functions of the Omnipod 5 or Omnipod DASH systems.

Any medical treatment decision or adjustments should not be made based on this software platform; a qualified healthcare professional needs to be consulted to make such decisions.

Important safety information

Caution: Omnipod Discover does not display data in real-time and might not include relevant insulin and glucose information needed for real-time treatment decisions. Refer to the Omnipod 5 app or the patient's PDM when making treatment decisions.

Caution: Healthcare providers should use information in the software in conjunction with other clinical information available to them.

Accessing Omnipod Discover through your Omnipod HCP Account

Your Omnipod HCP Account provides online access to training materials and more information about Omnipod products. It gives you access to manage your clinics. All staff who wish to use Omnipod Discover must have an Omnipod HCP Account. Visit omnipod.com/hcp and follow the on-screen instructions to register for an Omnipod HCP Account.

You can request access to Omnipod Discover by signing into your Omnipod HCP Account at omnipod.com/hcp and clicking **“Enroll now”**. After you have enrolled in Omnipod Discover and the Omnipod Discover admin at your clinic has approved you, then you will see “Go to Discover” when you sign in to your Omnipod HCP Account.

System requirements

You access Omnipod Discover through the Internet using Google Chrome version 95 or later.

For security reasons, please do not use an end-of-life browser, as it no longer receives security updates and may expose your data to potential threats.

Password requirements

- At least 8 characters.
- No parts of your username
- Your password cannot be any of your last 4 passwords
- An uppercase letter
- A lowercase letter
- A number

Register the first Omnipod Discover clinic admin

A clinic needs an Omnipod Discover Admin Staff member before their healthcare providers can use Omnipod Discover.

To register to become your clinic’s first Omnipod Discover Admin Staff member, contact your Omnipod field representative to request to be the first Admin Staff and then follow the instructions from the email you receive.

All staff who wish to use Omnipod Discover must have an Omnipod HCP Account. Visit omnipod.com/hcp and follow the on-screen instructions to register for an Omnipod HCP Account.

Standard staff and admin staff permissions

Each Omnipod Discover clinic user is given access through permissions. You can have the standard staff permissions or the admin staff permissions. The following table shows what each lets you do.

Permission	Standard Staff	Admin Staff
View/Print/Download Reports	YES	YES
View Patient Directory	YES	YES
Invite Patients	YES	YES
View Approved Staff Directory	NO	YES
Approve or Deny Pending Staff	NO	YES
Invite Standard Staff	NO	YES
Change Staff Permissions	NO	YES
Remove Staff Access	NO	YES

Understanding admin staff enrollment options

If you have been invited by an Insulet representative you will have the Admin Staff permissions.

Adding more admin staff

As an Admin Staff, you can change a Standard Staff member's role to an Admin Staff role.

Omnipod HCP account required

Both Standard Staff and Admin Staff must have an Omnipod HCP Account in order to access Omnipod Discover.

You may be invited via email to create an Omnipod HCP Account or you can go online to create your Omnipod HCP Account.

Enroll in Omnipod Discover

1. When signed in to your Omnipod HCP Account, click **Enroll Now**.
2. Confirm your clinic email and your clinic name and address, then click **Submit**.
3. Read the End User License Agreement and check the box if you agree.

Note: Your Clinic Admin must now approve your request to access data at the clinic. For any questions, please contact your Clinic Admin.

Managing staff

Change permissions

As an Admin Staff member, you can change permissions of other staff members to Admin Staff or to Standard Staff as follows:

1. Sign in to Omnipod Discover with your Admin Staff account.
2. From the Staff directory, click the **Permissions** drop-down for the staff member whose permissions you want to change.
3. Select Admin or Standard.
4. Click **Change** to confirm.

Enroll or change your Omnipod Discover clinic admin

Enroll or change your clinic admin as follows:

- Contact Omnipod Product Support or contact your clinic's Omnipod field representative to register as your Omnipod Discover clinic admin or to change your clinic admin. Then see "Register the first Omnipod Discover clinic admin" on page 6.

Invite staff

You can invite a clinic staff member to join as an Omnipod Discover standard staff member as follows:

1. From Omnipod Discover, select **Staff** under Directory.
2. Click **Invite Staff**.
3. Enter the following for the staff member you want to invite: first name, last name, professional email address.
4. Click **Invite**.

The staff member is added to the directory.

Reinvite staff

If a staff member's invitation has not yet expired (invitations expire after 14 days), you can reinvite as follows:

1. From the Omnipod Discover Staff Directory, click **Reinvite** in the Status column beside the staff member you want to reinvite.
2. Review to make sure the information is correct.
3. Select **Reinvite**.

Note: The "Reinvite" button is only available for invitations that have not expired.

Tip: You can also click **Remove Invitation** and then confirm if you no longer want that person to join the clinic.

Approve staff

When a staff member has self-enrolled in Omnipod Discover through their Omnipod HCP Account, you can add them to the approved staff directory as follows:

1. From Omnipod Discover, select Pending Staff under Directory.
2. Select the staff member(s) you want, then click Approve.

Note: If an unknown provider is on the pending list, you may click **Deny**.

Managing patients

How patient information is shared with your clinic

Omnipod 5 and Omnipod DASH users (patients) may give a clinic access to their Omnipod Discover data through onboarding or PodderCentral®. After the patient grants permission to share data with the clinic, the clinic will be able to view the patient's glucose and insulin data. If you are associated with multiple clinics, you can switch between them using the dropdown menu at the top left of your Omnipod Discover screen. You will only see data for patients enrolled in the clinic you select. Patient data is not shared across your clinic accounts.

Invite patients

Before you begin, enter the patient's last name in the search bar to check if the patient is already in the system. You can give patients your clinic code so they can share data with you. Send the clinic code to a patient email address as follows:

1. From Omnipod Discover, select **Invite Patient**.
2. Enter the following for the patient you want to invite: first name, last name, date of birth, and email.
3. Select the patient's Omnipod device.
4. Select **Invite**.
The patient is added to the directory.

Reinvite a patient

If a patient's invitation has not yet expired (invitations expire after 14 days), you can reinvite as follows:

1. From the Omnipod Discover Patient Directory, enter the patient's last name in the search bar.
2. Click **Reinvite** in the Last Updated column beside the patient you want to reinvite.
3. Review to make sure the information is correct.
4. Click **Reinvite**.

Note: The "Reinvite" button is only available for invitations that have not expired.

Tip: You can also click **Remove Invitation**.

Uploading data

Omnipod 5 automatically sends data to Omnipod Discover via Wi-Fi or the embedded SIM card. There is no option to manually upload data from Omnipod 5.

Omnipod DASH

Data from Omnipod DASH will be uploaded to Omnipod Discover by connecting the PDM to a computer and using the upload tool in Omnipod Discover. After upload, you will be able to generate the report. Because Omnipod DASH does not include any sensor data, patients will not receive weekly insights. Rather, they will have access to their data and reports at the time of clinic upload only.

Note: If the system notices the PDM date and time may be incorrect, it will ask you to enter the date and time shown on the PDM even if it is not today's date, to ensure accurate report generation.

Uploading data from Omnipod DASH to a PC

1. Connect the PDM to the computer and export data from the PDM. Tap **Export** on the PDM's screen.
2. From Omnipod Discover, search for and select the patient you want to upload data for, then click **Upload Data** for that patient.
3. Confirm you have selected the correct patient, print or read the instructions on how to locate patient data, then click **Upload Patient Data**.
4. In the left panel, find This PC and click **Android Device**.
5. Click **Internal Storage**.
6. Select the OmniPodDash.ibf file and click **Open**.

Uploading data from Omnipod DASH to a Mac

1. Connect the PDM to the computer and export data from the PDM. Tap **Export** on the PDM's screen.
2. Copy and paste the OmniPodDash.ibf patient data file from the Android File Transfer window to your local desktop or other preferred location on your Mac.
3. From Omnipod Discover, search for and select the patient you want to upload data for, then click **Upload Data** for that patient.
4. Confirm you have selected the correct patient, print or read the instructions on how to locate patient data, then click **Upload Patient Data**.
5. Select the OmniPodDash.ibf file from the location you saved it, then open it.

About reports

With Omnipod Discover reports, you get a detailed view of how your patient is doing and where they may need additional support.

Note: When viewing the Daily Report, look closely at the bolus bars. If the patient gave multiple boluses in a short period of time, the bolus bars may overlap. If this happens, the system may remove the number above the bolus bar to improve readability.

The report includes the following pages: Summary, Daily Report, and Settings.

Viewing, printing, and downloading reports

1. Under Directory, in the menu on the left, click **Patients**.
2. Select the patient whose report you want to view.
3. Click the **Select Report Length** dropdown to show the date range options, and select the date range that you want (7, 14, 30, 60, or 90 days).

Omnipod Discover will display date range options if valid data is available during those date ranges. For example, if there are 14 days of Omnipod data, the Select Report Length options will offer 7 or 14 day reports, but not 30 days or greater.

Note: If there is not enough data available to generate a specific report, you won't be able to select that date range. With less than 7 days worth of data, you will see only a <7 date range option and when viewing reports, certain glucose metrics will not be calculated.

4. Do one of the following:
 - Click **View Report** to view the report as a PDF.
 - Click **Print Report** if you want to both print the report through your print options window and then view the report as a PDF.
 - Click **Download Report** to download the report to your computer.

Note: The report file is downloaded to the public download folder for your browser with the report generation date, patient last name, patient first initial, and year of birth as the filename. If you have concerns about possible loss of confidentiality within that folder, move the report out of that folder.

Both **View Report** and **Print Report** options show you the report in PDF format in a new browser tab.

Signing Out

- Click your name to show the dropdown, then click **Sign Out**.

Omnipod 5 summary

The Summary section includes both glucose and insulin statistical data, integrated and visualized for your review.

Time in Ranges

Duration for each range in both percentage and minutes/hours.

Glucose Metrics & Device Use

- Average Glucose
- Glucose Management Indicator (GMI)
- Glucose Variability (Coefficient of variation)
- Standard Deviation (SD)

System Mode Details: % time spent in Automated Mode and Manual Mode

- Active Pod Wear Time (%)
- Connected CGM Time (%)

Ambulatory Glucose Profile (AGP)

Visualization of hourly glucose variability across the reporting period

Boluses

See the average number of boluses per day delivered by the user in 6-hour blocks of time:

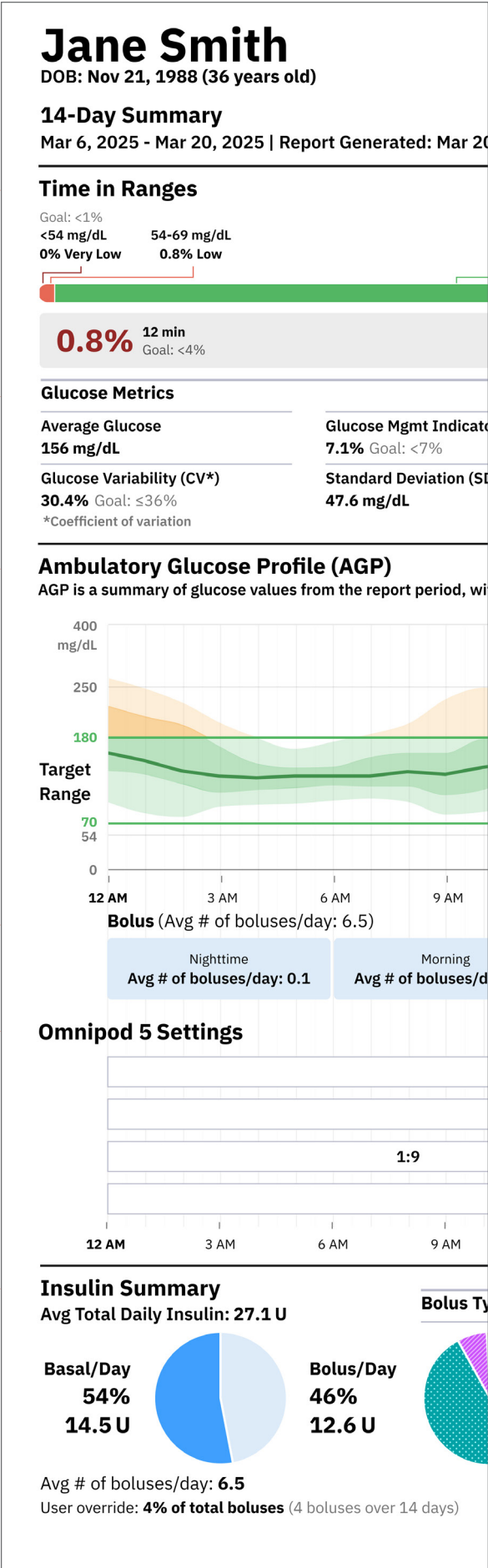
- Nighttime (12:00 am–5:59am)
- Morning (6:00 am–11:59am)
- Afternoon (12:00 pm–5:59pm)
- Evening (6:00 pm–11:59pm)

Omnipod 5 Settings

Latest adjustable settings data available from Omnipod 5 (Target Glucose, Correct Above, Correction Factor, and Insulin-to- Carb (IC) Ratio) on the same timeline alongside glucose and insulin usage data.

Insulin Summary

- Average Total Daily Insulin
- Average Daily Basal and Bolus Insulin Usage
- Bolus type, frequency, and amounts
- Diet: Avg carbs/day, Avg # of carb entries/day



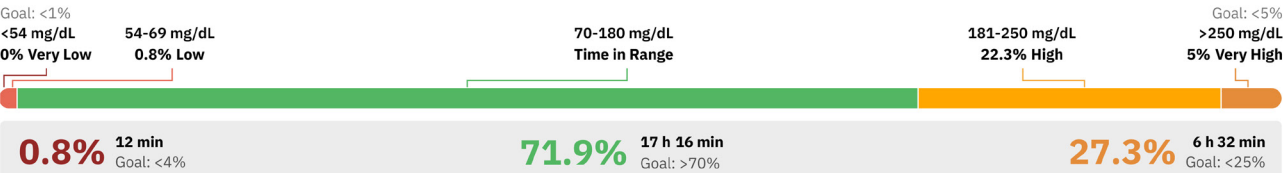
Jane Smith
DOB: Nov 21, 1988 (36 years old)

Omnipod Discover™

14-Day Summary
Mar 6, 2025 - Mar 20, 2025 | Report Generated: Mar 20, 2025

AGP Report - Developed By HealthPartners Institute d/b/a International Diabetes Center

Time in Ranges



Glucose Metrics

Average Glucose	Glucose Mgmt Indicator (GMI)
156 mg/dL	7.1% Goal: <7%
Glucose Variability (CV*)	Standard Deviation (SD)
30.4% Goal: ≤36%	47.6 mg/dL

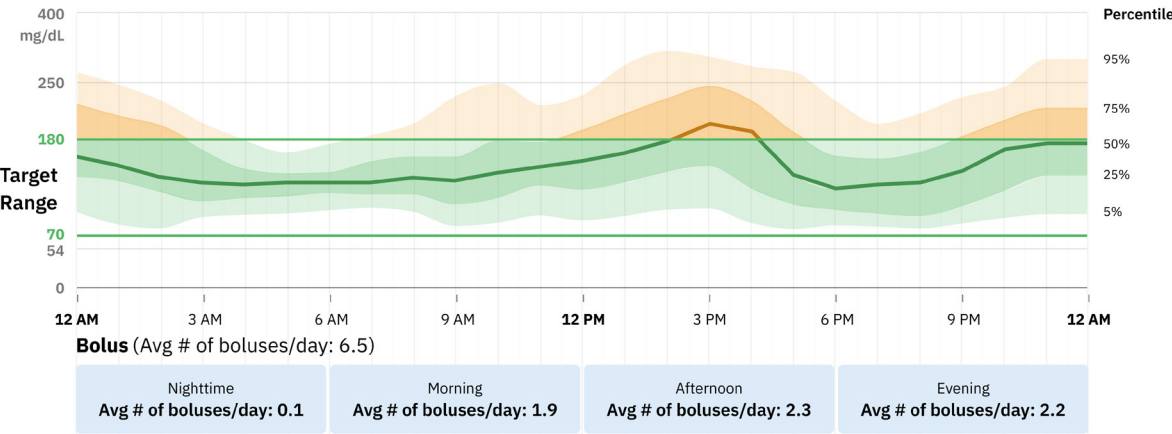
*Coefficient of variation

Device Use | Omnipod® 5 & Dexcom G7

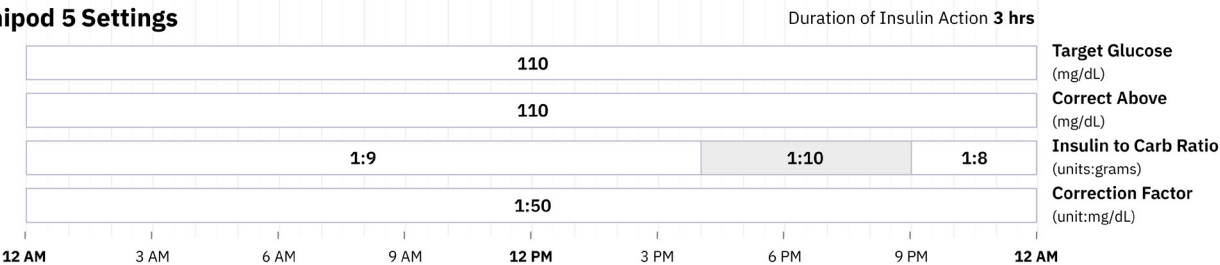
96%	Automated Mode	Active Pod Wear Time	99%
4%	Manual Mode	Connected Sensor Time	99%
	Activity 3%		
	Limited 1%		

Ambulatory Glucose Profile (AGP)

AGP is a summary of glucose values from the report period, with median (50%) and other percentiles shown as if they occurred in a single day.



Omnipod 5 Settings

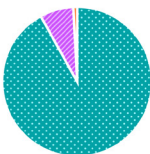


Insulin Summary

Avg Total Daily Insulin: 27.1 U



Bolus Type



Meal (may include correction)	92.1%	11.6 U
Correction Only	7.1%	0.9 U
Manual	0.8%	0.1 U

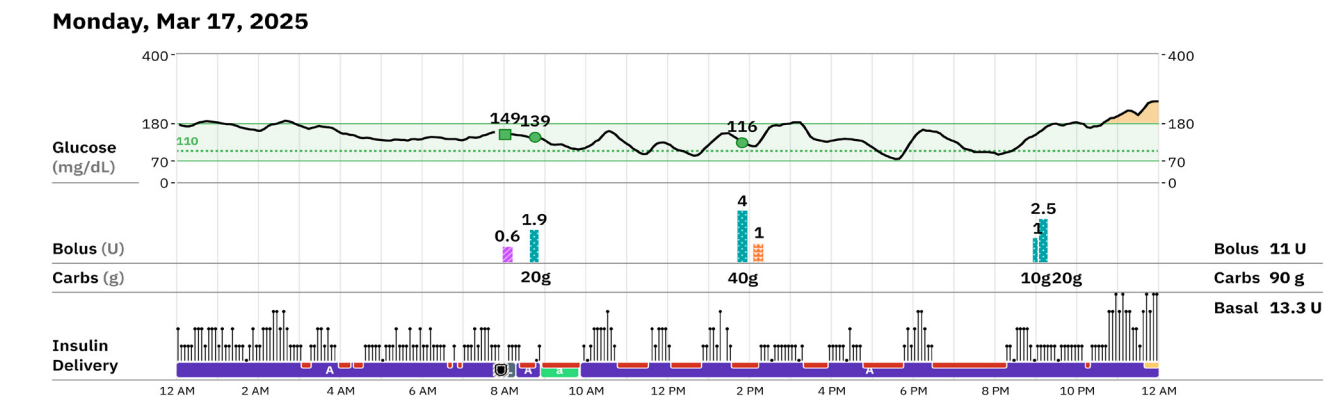
Diet

Avg carbs/day	107g
Avg # of carb entries/day	5.4

Avg # of boluses/day: 6.5
User override: 4% of total boluses (4 boluses over 14 days)

Omnipod 5 daily report

The Daily Report shows you daily glucose trends, insulin delivery data, carbohydrate intake, and Omnipod 5 mode details.



- Glucose:** 24-hour tracing shows you glucose values and gaps (if any) in sensor data. A gap or break shown within the otherwise continuous glucose line means that sensor data wasn't available such as during a Pod change or Automated Mode: Limited state, or due to time zone changes.
- Bolus:** Details and timing of user-initiated boluses for meals and to bring down high glucose.
- Carbs:** Details and timing of carbohydrates entered into the Omnipod 5 app.
- Insulin Delivery:** Shows the microboluses delivered every 5 minutes by the Pod during Automated Mode.

Modes in Omnipod 5

Automated Mode A	An insulin delivery method in Omnipod 5 that uses insulin delivery history, and sensor glucose value and trend to automatically increase, decrease, and pause delivery of insulin based on current and predicted glucose values using a customizable glucose target.	
	Automated: Limited L	Automated insulin delivery in Omnipod 5 used when sensor glucose values are not available. Insulin delivery is based on settings and recent insulin delivery.
	Activity Feature a	A user-selected feature in Automated Mode in Omnipod 5 for times when less insulin may be needed, such as exercise. When enabled, insulin delivery is reduced, and the Target Glucose is set to 150 mg/dL.
Manual Mode M	Insulin delivery method in Omnipod 5 that delivers insulin amounts according to the basal rates in the Basal Program.	

Additional Basal Indicators

- Max Delivery reached (Automated Mode only)
- Insulin Paused
- Temp Basal (Manual Mode only)

Pod Changes

- Started new Pod

For additional information about Omnipod 5 Modes, refer to the Omnipod 5 Instructions for Use.

Jane Smith

DOB: Nov 21, 1988 (36 years old)

14-Day Daily Report

Mar 6, 2025 - Mar 20, 2025 | Report Generated: Mar 20, 2025

Legend

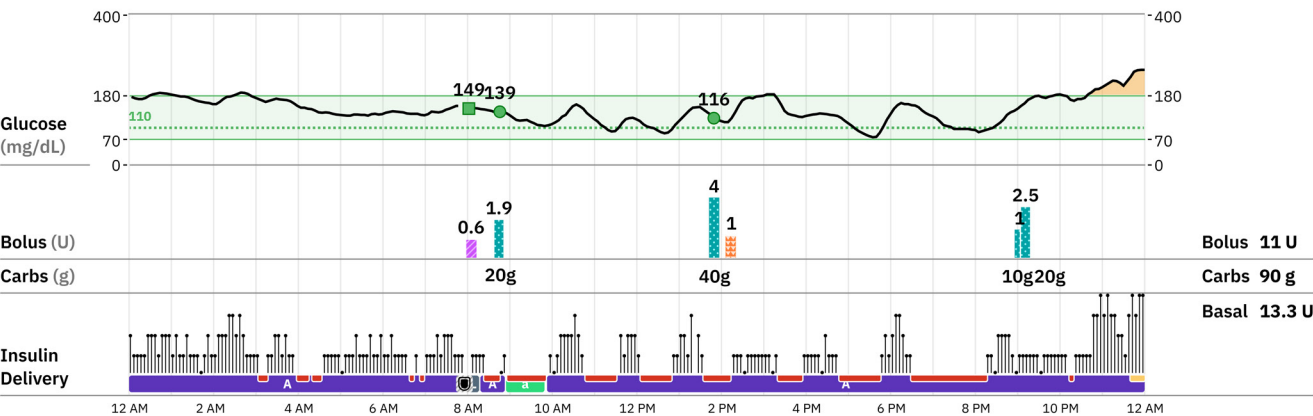
Glucose
● ● Sensor Value and Trend
■ ■ Manually Entered
..... Target Glucose

Bolus
▲ User Override Up
▼ User Override Down
— Stopped
■ Meal Bolus
■ Extended
■ Correction Bolus Only
■ Manual Bolus

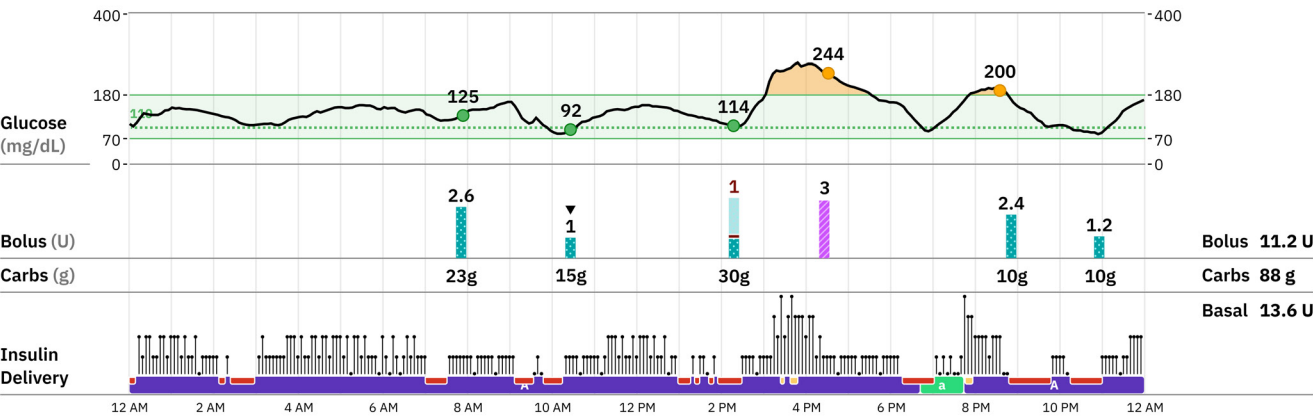
Insulin Delivery
A Automated
M Manual
a Activity
L Limited
■ Max Delivery
■ Insulin Paused
■ Temp Basal

Pod
● Pod Change

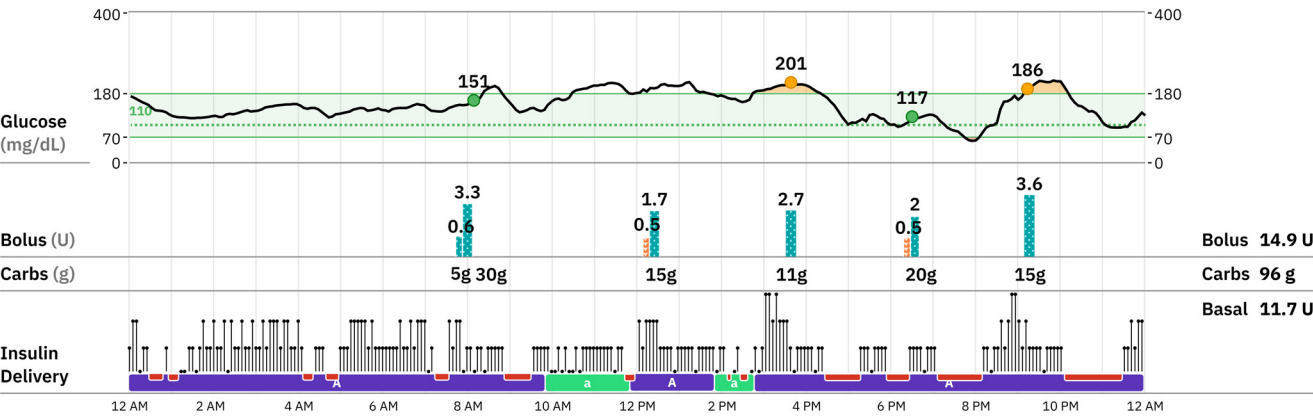
Monday, Mar 17, 2025



Sunday, Mar 16, 2025



Saturday, Mar 15, 2025



Omnipod 5 settings

The Settings page shows the current basal and bolus settings in the Omnipod 5 app.

Jane Smith

DOB: Nov 21, 1988 (36 years old)

Omnipod 5 Settings

SN: 00000000-11111111 | Report Generated: Mar 20, 2025 | This page reflects the most recent pump settings

Omnipod

Discover™

Basal Settings

Changing Basal Programs only impacts Manual Mode basal delivery.

Max Basal Rate 3 U/hr

Basal Programs

	Start Time	End Time	Basal Rate
Basal 1 (Active)	12:00 AM	7:00 PM	0.6 U/hr
	7:00 PM	12:00 AM	0.85 U/hr
	Total Basal 15.65 U/day		

Temporary Basal Enabled ON

Bolus Settings

When using Automated Mode, the main adjustable setting that directly impacts automated insulin delivery is Target Glucose. The SmartBolus Calculator settings below impact suggested bolus doses in both Automated and Manual Mode.

	Start Time	End Time	Target Glucose	Correct Above
Target Glucose & Correct Above	12:00 AM	12:00 AM	110 mg/dL	110 mg/dL

	Start Time	End Time	1 U of Insulin Covers
Insulin to Carb (IC) Ratio	12:00 AM	4:00 PM	9 g of carbs
	4:00 PM	9:00 PM	10 g of carbs
	9:00 PM	12:00 AM	8 g of carbs

	Start Time	End Time	1 U of Insulin Lowers Glucose By
Correction Factor	12:00 AM	12:00 AM	50 mg/dL

Duration of Insulin Action

3 hours

Max Bolus

8 U

Extended Bolus

ON

Min Glucose for Calculation

70 mg/dL

Reverse Correction

OFF

Omnipod DASH summary

Glucose Statistics

- Average Glucose
- Number of Glucose Readings
- Lowest - Highest Glucose
- Average Entered Readings per Day
- Glucose Variability (Coefficient of variation)

Device Use

- Active Pod Wear Time

Boluses

See the average number of boluses per day delivered by the user in 6-hour blocks of time.

- Nighttime (12:00am - 5:59am)
- Morning (6:00am - 11:59am)
- Afternoon (12:00pm - 5:59pm)
- Evening (6:00pm - 11:59pm)

Omnipod DASH Settings

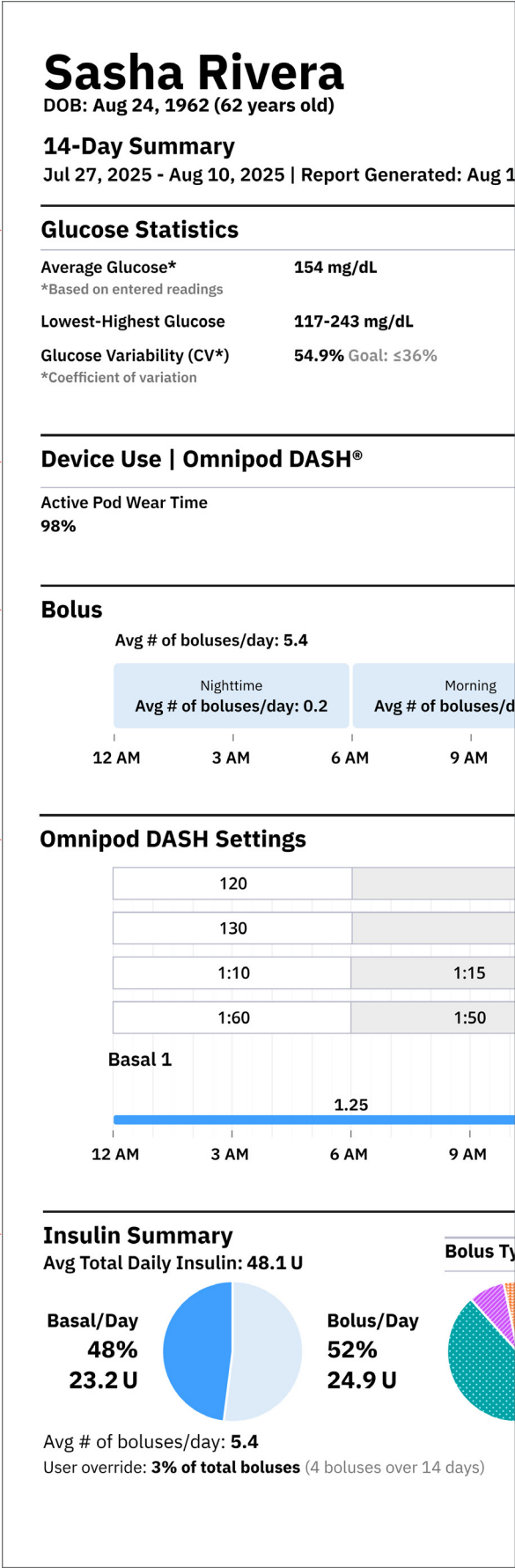
Latest adjustable settings data available from the Omnipod DASH System (Target BG, Correct Above, Correction Factor, and Insulin-to-Carb (IC)) on the same timeline alongside Active Basal Program insulin usage.

Insulin Summary

- Average Total Daily Insulin
- Basal to Bolus (%)
- Bolus: Frequency, amounts, and types

Diet

- Avg carbs/day
- Avg # of carb entries/day
- Carb presets used



Sasha Rivera

DOB: Aug 24, 1962 (62 years old)

Omnipod Discover™

14-Day Summary

Jul 27, 2025 - Aug 10, 2025 | Report Generated: Aug 10, 2025

Glucose Statistics

Average Glucose*	154 mg/dL
*Based on entered readings	
Lowest-Highest Glucose	117-243 mg/dL
Glucose Variability (CV*)	54.9% Goal: ≤36%
*Coefficient of variation	

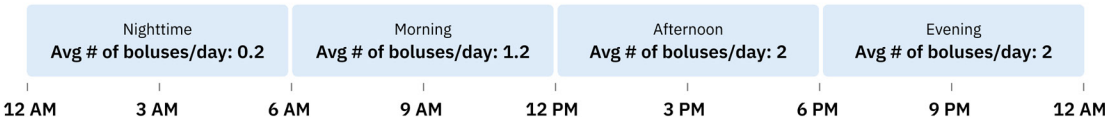
Number of Entered Glucose Readings	39
Average Entered Readings/Day	2.8

Device Use | Omnipod DASH®

Active Pod Wear Time
98%

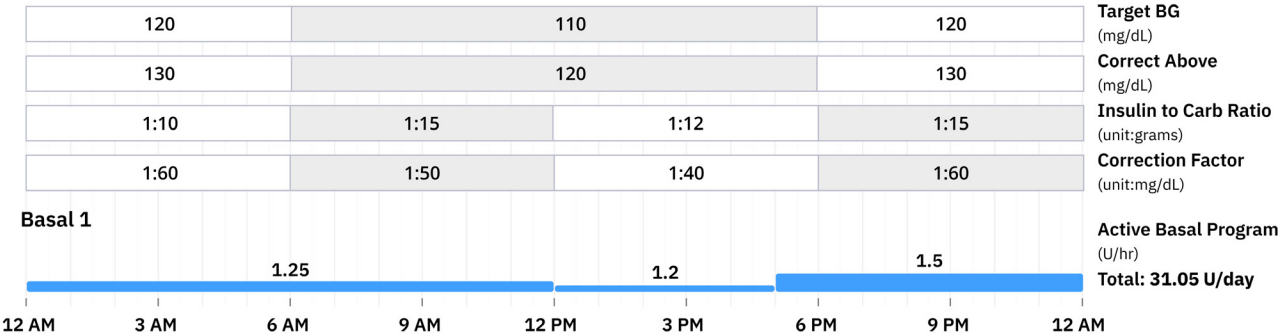
Bolus

Avg # of boluses/day: 5.4



Omnipod DASH Settings

Duration of Insulin Action 4 hrs Bolus Calculator ON



Insulin Summary

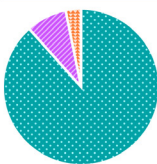
Avg Total Daily Insulin: 48.1 U

Basal/Day
48%
23.2 U



Bolus/Day
52%
24.9 U

Bolus Type



Meal (may include correction)	88.4%	22.0 U
Correction Only	8.4%	2.1 U
Manual	3.2%	0.8 U

Diet

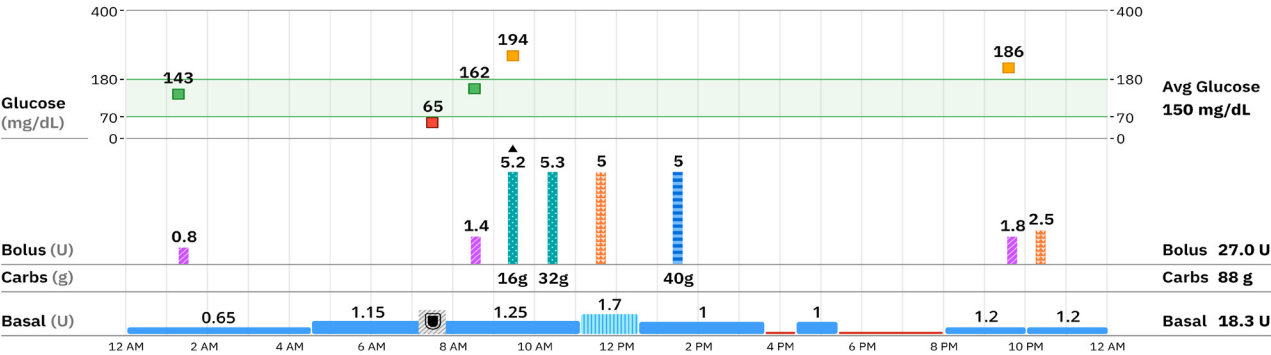
Avg carbs/day	183g
Avg # of carb entries/day	3.9
Carb presets used	Yes

Avg # of boluses/day: 5.4
User override: 3% of total boluses (4 boluses over 14 days)

Omnipod DASH daily report

The Daily Report shows you daily trends in glycemia, insulin delivery, and carbohydrate intake so you can analyze them.

Thursday, Aug 7, 2025



Glucose: Glucose values entered manually into the bolus calculator on the PDM.
Bolus: Details and timing of user-initiated boluses for meals and to bring down high glucose.
Carbs: Details and timing of carbohydrates entered into the PDM.

Basal Activity

-  Scheduled Basal (Omnipod DASH)
-  Temp Basal (Omnipod DASH)
-  Suspended (Omnipod DASH)

Pod

 Pod Changed: Started a new Pod

Sasha Rivera

DOB: Aug 24, 1962 (62 years old)

14-Day Daily Report

Jul 27, 2025 - Aug 10, 2025 | Report Generated: Aug 10, 2025

Bolus Calculator ON

Legend

Glucose Value

Above Range

In Target Range

Below Range

Bolus

User Override Up

User Override Down

Stopped

Meal Bolus

Correction Bolus Only

Manual Bolus

Basal

Scheduled

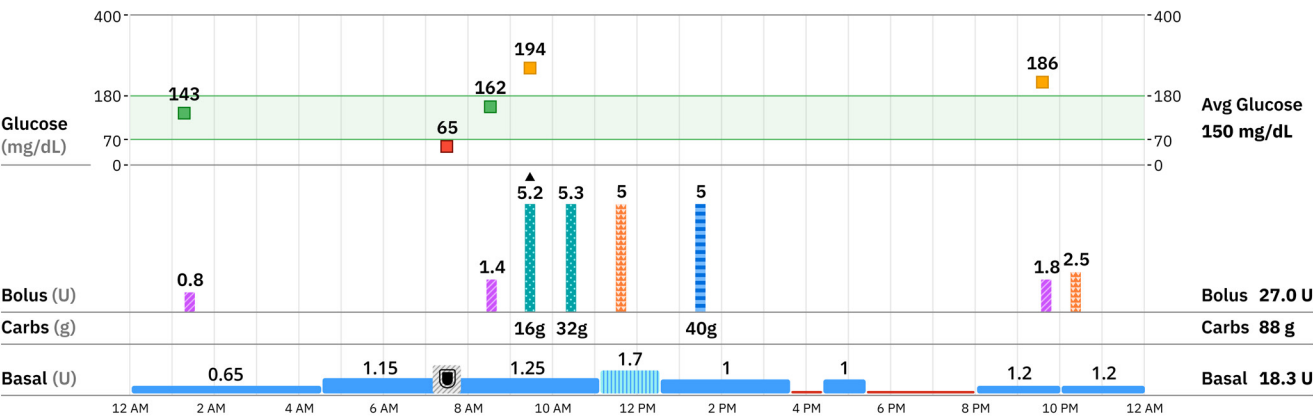
Temp Basal

Suspend

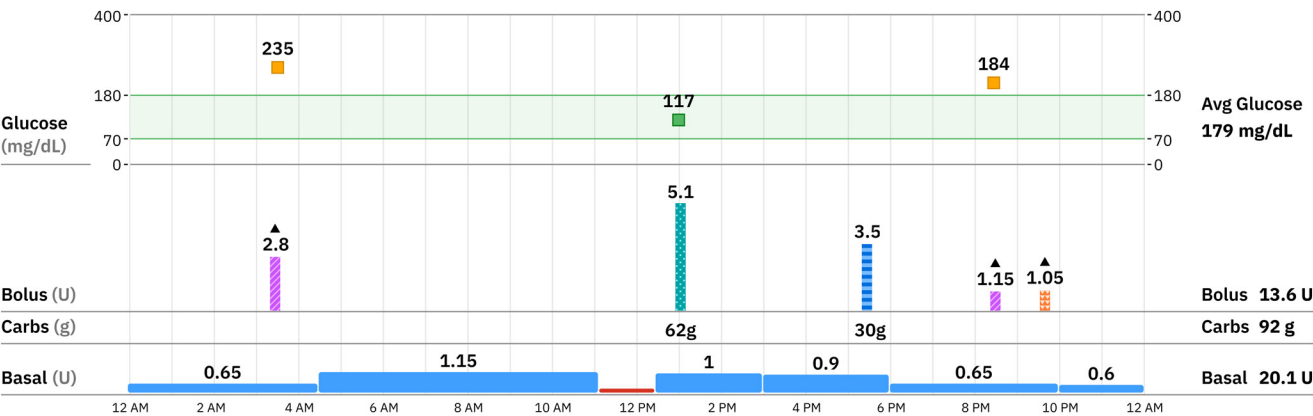
Pod

Pod Change

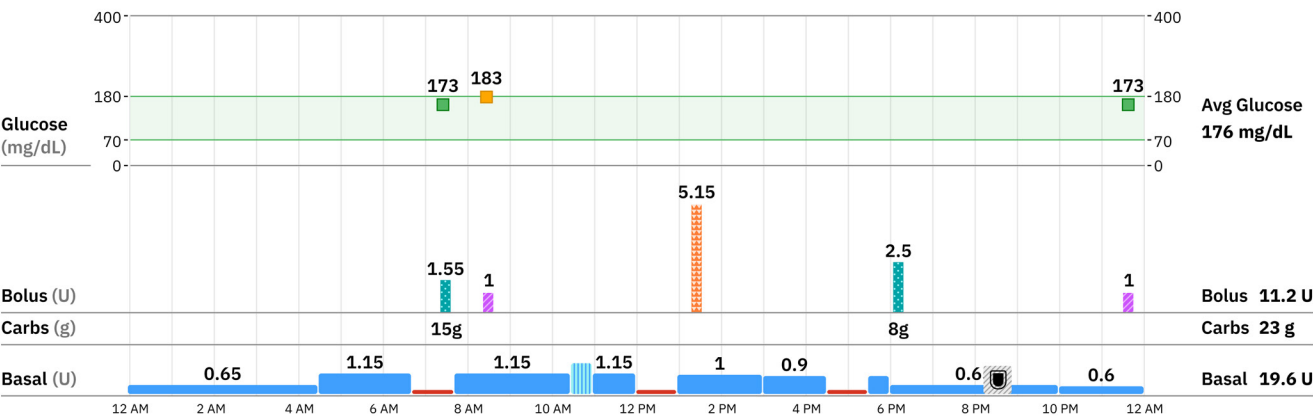
Thursday, Aug 7, 2025



Wednesday, Aug 6, 2025



Tuesday, Aug 5, 2025



Omnipod DASH settings

The Settings page shows the current basal and bolus settings in Omnipod DASH.

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DOB: Aug 24, 1962 (62 years old)

Omnipod Discover™

Omnipod DASH Settings

SN: 01020000-000000376 | Report Generated: Aug 10, 2025 | This page reflects the most recent pump settings

Basal Settings

Max Basal Rate 3 U/hr			
Basal Programs			
	Start Time	End Time	Basal Rate
Basal 1	12:00 AM	12:00 PM	1.25 U/hr
	12:00 PM	5:00 PM	1.2 U/hr
	5:00 PM	12:00 AM	1.5 U/hr
	Total Basal 31.5 U/day		
Temp Basal ON			

Blood Glucose (BG)

	Lower Limit	Upper Limit
BG Goal Limit	70 mg/dL	180 mg/dL

Bolus Settings

Bolus Calculator ON				
	Start Time	End Time	Target BG	Correct Above
Target BG & Correct Above	12:00 AM	6:00 AM	120 mg/dL	130 mg/dL
	6:00 AM	6:00 PM	110 mg/dL	120 mg/dL
	6:00 PM	12:00 AM	120 mg/dL	130 mg/dL
Minimum BG for Bolus Calcs 60 mg/dL				
	Start Time	End Time	1 U of Insulin Covers	
Insulin to Carb (IC) Ratio	12:00 AM	6:00 AM	10 g of carbs	
	6:00 AM	12:00 PM	15 g of carbs	
	12:00 PM	6:00 PM	12 g of carbs	
	6:00 PM	12:00 AM	15 g of carbs	
	Start Time	End Time	1 U of Insulin Lowers Glucose By	
Correction Factor	12:00 AM	6:00 AM	60 mg/dL	
	6:00 AM	12:00 PM	50 mg/dL	
	12:00 PM	6:00 PM	40 mg/dL	
	6:00 PM	12:00 AM	60 mg/dL	
Reverse Correction ON				
Duration of Insulin Action	4 hours			
Max Bolus	25 U			
Extended Bolus	ON			
	Carbs			
Carb Presets Used	40g			
	30g			

Glossary

What do the terms on reports mean?

Term	Description
Active Pod Wear Time (%)	% of time the Pod was activated during the report period.
Activity Feature	A user-initiated feature in Automated Mode in Omnipod 5 for times when less insulin is needed, such as exercise. When enabled, insulin delivery is reduced, and Target Glucose is set to 150 mg/dL.
Ambulatory Glucose Profile (AGP)	Visualization of hourly glucose variability across the reporting period.
Automated Mode	An insulin delivery method in Omnipod 5 that uses insulin delivery history, sensor glucose value, and trend to automatically increase, decrease, and pause delivery of insulin based on current and predicted glucose values using a customizable glucose target.
Automated Mode: Limited	Automated insulin delivery in Omnipod 5 used when sensor glucose values are not available. Insulin delivery is based on settings and recent history.
Average Entered Readings/Day	Average number of entered glucose readings per day. (Omnipod DASH only)
Average Glucose	Average of all glucose measurements.
Average Total Daily Insulin	Past insulin history that, along with Target Glucose, informs Automated Mode insulin delivery.
Basal to Bolus (%)	How much of total daily insulin goes to basal insulin delivery and how much goes to user-initiated boluses.
Bolus	A dose of insulin delivered for meals with carbohydrates and/or to correct high glucose.
Bolus Settings	Used to calculate a user-initiated bolus in the bolus calculator.
Carbs (carbohydrates)	Sugars and starches that are consumed and the body breaks down into glucose.
Carb Presets (Custom Foods)	An entry in the Omnipod DASH Food Library's MY FOODS list or the Omnipod 5 Custom Foods list that states the number of carbohydrates contained in a favorite food item, snack, or entire meal. It is assigned a custom name and stored for later use.
Connected Sensor Time	% of time sensor is connected to the Omnipod 5 Pod.
Correct Above	User setting, where glucose above this value lets the bolus calculator calculate a correction bolus.
Correction Bolus	Dose of user-initiated insulin delivered to lower glucose when it is above the target.

Term	Description
Correction Factor	Setting used to indicate how much one unit of insulin will lower glucose.
Days in Range	The number of days in a week that time in range was at least 70%.
Duration of Insulin Action	Setting that represents the length of time that insulin stays active in the body. The bolus calculator uses this value to determine Insulin on Board (IOB).
Extended Bolus	Setting (ON or OFF) that provides the ability only during Manual Mode to give a portion of the bolus at the beginning of the meal with the remainder of the bolus delivered over a chosen period of time.
Glucose Management Indicator (GMI)	Provides an estimated A1C level, based on the average glucose level from sensor readings for 14 or more days of data.
Glucose Metrics	Average Glucose, Glucose Management Indicator (GMI), Glucose Variability (GV), and Standard Deviation (SD).
Glucose Variability (Coefficient of variation)	The measurement of fluctuations of glucose over time.
Insulin Paused	Insulin delivery stopped.
Insulin to Carb (IC) Ratio	How many carbs covered by one unit of insulin.
Manual Bolus	A bolus amount chosen by the user (not calculated by the bolus calculator).
Manual Mode	Insulin delivery method that delivers insulin amounts according to the basal rates in the Basal Program.
Max Basal Rate	Defines an upper limit for any basal rate used in Basal Programs and temp basals only during Manual Mode.
Max Bolus	Defines the upper limit for a user-initiated bolus. The bolus calculator prevents the user from entering a bolus over this amount. It also prevents the user from entering a carb amount that will cause the calculated bolus to exceed this amount. The largest allowed value for Maximum Bolus is 30 units.
Meal Bolus	Dose of insulin taken to cover carbohydrates in a meal or snack.
Min Glucose for Calculation	When glucose is below this value, the SmartBolus Calculator is disabled and does not calculate a bolus.
Mode	Omnipod 5 Mode (Automated, Manual).
Number of Entered Glucose Readings	Total number of entered glucose readings for the report period.
Omnipod 5 Algorithm	Pod software used to calculate automated insulin delivery as often as every 5 minutes to bring the user's glucose to the customized glucose target, or Target Glucose.

Term	Description
Reverse Correction	Setting (ON or OFF) that determines how the bolus calculator handles meal boluses when glucose is below Target Glucose.
Sensor-based Glucose Monitoring System	System to track glucose throughout the day and night, supplied by a third-party medical device manufacturer. Often called CGM or Sensor.
Sensor Glucose Value	Glucose measured by a Sensor. Sensor glucose values include trend, which indicates whether glucose is going up, down, or remaining steady.
Settings	Most recent uploaded adjustable settings programmed into the Omnipod 5 Controller on the same timeline alongside glucose and insulin usage data.
Stopped Bolus	An alarm or a user's action has stopped a bolus in progress.
System Mode Details	% time in Automated Mode, Automated Mode: Limited, Automated Mode with Activity feature, and Manual Mode.
Target Glucose	The user-customizable glucose target used by both the Omnipod 5 algorithm and SmartBolus Calculator to calculate how much insulin is needed based on both manually entered blood glucose readings and the glucose values from the sensor. Target Glucose can be set from 110–150 mg/dL in 10 mg/dL increments and in up to 8 Target Glucose segments per day.
Temp Basal	Temporary basal rate used to handle a change in routine.
Temporary Basal Enabled	Lets the user override the currently running Basal Program by increasing or decreasing it for a predetermined period of time (If using Omnipod 5, available only in Manual Mode).
Time in Mode	Time in one of these modes: Automated, Manual.
Time in Range	The percent of time with glucose in a target range of 70–180 mg/dL. An increase in time in range means less time spent with high and low glucose. A 4% increase or decrease in time in range is about 1 hour.
User Override	When a user changes the bolus amount suggested by the bolus calculator to deliver more or less bolus insulin.

Omnipod Discover label symbols glossary

Symbol	Meaning	Symbol	Meaning
	Date of manufacture		Manufacturer
	Catalogue number		Unique device identifier
	Consult instructions for use or consult electronic instructions for use		Caution: Federal law restricts this device to sale by or on the order of a physician
	Batch code		Authorized representative
	Medical device		Switzerland Authorized Representative
	UK Conformity Assessed		Marking of conformity
	Importer		Local number
	Email address		Refer to instruction manual/booklet
	Toll free number		Model Number

Troubleshooting

Frequently asked questions

Issue or Error message	What you can do
Can't sign in	Tap Forgot username/password on the "Sign in" screen to reset your password. If you continue to have trouble, contact Customer Care. Wait at least 1 day after enrollment to sign in.
Patient not on list	Follow instructions in this guide to invite the patient. After the patient enrolls in Omnipod Discover, if you still cannot view their data, contact Customer Care.
Missing data	Check the Wi-Fi or Cellular connectivity settings on the patient's Controller. If you are still experiencing this issue, contact Customer Care.
Why do I see more than one date range on my report	For Omnipod 5, if you have fewer days of sensor data than your selected report length, you'll see a banner message at the top of the Summary page explaining that glucose-related metrics are based on the connected sensor duration. The affected sections are: Time in Ranges, Glucose Metrics, and Ambulatory Glucose Profile (AGP).

Contact Omnipod customer care

If you have a problem with using Omnipod Discover, see page 2 to contact Omnipod Customer Care.

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Patent: www.insulet.com/patents

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