



# Upload an Omnipod® System PDM to Insulet Provided Glooko with the Web Uploader

## What You Need:



Omnipod® System PDM



USB-A to Mini Cable



PC or Mac Computer

## Follow These Steps:

### 1 Log into your account on [my.glooko.com](https://my.glooko.com)

#### For Users Already in Your Population Tracker:

- Right click on the patient's name, and click **Settings** in the popup.
- Scroll down and click **Upload Omnipod System Data**, and connect the user's PDM to the computer with the USB-A to Mini cable.\*
- Wait for the PDM to display **USB Device Ready**.
- Click **Upload** on the computer, and follow the prompts.

#### For New Users Not in Your Population Tracker:

- Click **Create Patient Account**, fill out the user's information, and click **Create**.
- Click **Upload Omnipod System Data**, and connect the user's PDM to the computer with the USB-A to Mini cable.\*
- Wait for the PDM to display **USB Device Ready**.
- Click **Upload** on the computer, and follow the prompts.

\*Note: To upload data from the user's Omnipod® System PDM to Mac computers manufactured before mid-2012 utilizing Apple's OS X El Capitan software (version 10.11), it is recommended to use a USB Hub.

## Still experiencing issues after attempting these instructions?

Please contact Glooko Support.

Call: 800.206.6601 ▪ Text: 650.720.5310 ▪ Email: [support@glooko.com](mailto:support@glooko.com)

For more information on the Omnipod® System, contact the Insulet Customer Care Team:  
800.591.3455 | [myomnipod.com](https://myomnipod.com)

Insulet Corporation  
600 Technology Park Drive ▪ Suite 200  
Billerica, MA 01821 ▪ 978.600.7850