

# Omnipod® Order Form



Please send completed form via email to: [aucustomerops@insulet.com](mailto:aucustomerops@insulet.com)

**All sections (and mandatory fields) must be completed for the order to be processed.**

**Important: Please allow up to 2 weeks for delivery of your patient/s starter kit from the date of order form submission.**

## Section 1: Customer Information

*\*Indicates a mandatory field*

Title*	<input type="text"/>	Parent/Guardian First Name (if applicable)	<input type="text"/>
First Name*	<input type="text"/>	Parent/Guardian Last Name (if applicable)	<input type="text"/>
Last Name*	<input type="text"/>	Street Address*	<input type="text"/>
Date of Birth*	<input type="text"/>	Suburb/City*	<input type="text"/>
Phone No.*	<input type="text"/>	State*	<input type="text"/>
Email Address*	<input type="text"/>	Postcode*	<input type="text"/>
NDSS Registration Number	<input type="text"/>	New to Omnipod*	<input type="checkbox"/> OR Existing Omnipod User* <input type="checkbox"/>

Please read and indicate your acceptance of the following items by ticking each box.\*

**Note: If you do not indicate your acceptance below, Insulet Australia Pty Ltd will not be able to provide you with the products requested or ongoing support.**

☐ I confirm that I consent for Insulet Australia Pty Ltd to use my personal information related to my use and ordering of Omnipod® to complete my order, to provide ongoing product and customer support and to improve the services within Insulet Australia Pty Ltd, as described in the terms set out in this form below under the heading 'Insulet's Use of Your Information'.

☐ I confirm that I consent to the collection, use and sharing of my personal information by Insulet, the NDSS Administrator and the Department, in the ways described in the privacy collection statement in this form below, for the purposes of being registered with the NDSS as approved to access Pods and being supplied with Pods through the NDSS, and more generally for the purpose of managing and maintaining the integrity of the NDSS.

Please tick if the following applies (optional):

☐ Insulet Australia Pty Ltd would love to send you emails and text messages about our products. If you wish to receive these messages, you can opt in by checking this box. You can unsubscribe at any time by clicking 'unsubscribe' in any email you receive.

Customer Signature\*  Date\*

## Section 2: HCP Information

*\*Indicates a mandatory field*

CDE/CPT Name*	<input type="text"/>	CDE/CPT Phone No.*	<input type="text"/>
CDE/CPT Email*	<input type="text"/>		
Referring Clinician Name*	<input type="text"/>	Referring Facility*	<input type="text"/>
Representative Name*	<input type="text"/>		
Healthcare Professional Signature*	<input type="text"/>	Date*	<input type="text"/>

## Section 3: Delivery Information

*\*Indicates a mandatory field*

Deliver to*	<input type="checkbox"/> Hospital/Clinic OR <input type="checkbox"/> Customer Home		
Delivery Contact Name*	<input type="text"/>	Delivery Contact Phone No.*	<input type="text"/>
Hospital/Clinic Name (if applicable)	<input type="text"/>		
Delivery Street Address*	<input type="text"/>		
Suburb/City*	<input type="text"/>	State*	<input type="text"/>
		Postcode*	<input type="text"/>

## Section 4: Order Information

*\*Indicates a mandatory field*

Date Order Required*	<input type="text"/>	Payment Type*	<input type="checkbox"/> Self Pay	<input type="checkbox"/> DVA
Pod Start Training Date*	<input type="text"/>		<input type="checkbox"/> Health Fund	<input type="checkbox"/> Other
Health Fund:*	<input type="text"/>	Order Type:*	<input type="checkbox"/> New to CSII	
<small>(if applicable)</small>			<input type="checkbox"/> Pump to Pod - Brand:	<input type="text"/>
Membership No:*	<input type="text"/>		<input type="checkbox"/> Upgrade from Omnipod DASH® to Omnipod®5	
<small>(if applicable)</small>				

Omnipod DASH® Prosthesis List Pricing \$8,077 - Prosthesis List Code: II001  
Omnipod® 5 Prosthesis List Pricing \$8,574 - Prosthesis List Code: QQ717

Please confirm which CGM the customer will be using when receiving Omnipod®5 training:\*

<input type="checkbox"/> Dexcom G6	<input type="checkbox"/> Dexcom G7	<input type="checkbox"/> Abbott FreeStyle Libre 2+ (available soon)
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Select Initial Order Option:\*

<input type="checkbox"/> 1 x Omnipod DASH® Starter Kit, PDM and 1 x Omnipod DASH® Pods (box of 10)
<input type="checkbox"/> 1 x Omnipod® 5 Controller Starter Kit, PDM and 1 x Omnipod® 5 Pods (box of 10)

Select Training Options:

Type:	<input type="checkbox"/> In Person	Trainer:	<input type="checkbox"/> Hospital/Clinic- Public
	<input type="checkbox"/> Virtual		<input type="checkbox"/> Certified Product Trainer - Private

## Section 5: Required Documentation

*\*Indicates a mandatory field*

<input type="checkbox"/> Letter of Clinical Support Attached*	<input type="checkbox"/> Health Fund Eligibility Confirmation (if applicable)
<input type="checkbox"/> Health Fund Insulin Pump Application Form (if applicable)	

# Omnipod® Order Form

## Insulet's Use of Your Information

Insulet Australia PTY LTD collects and uses your personal information, including health information, for the following purposes; to complete your order, to provide ongoing product and customer support, and to improve the services within Insulet.

In particular, we need to process information concerning your health (e.g. details about your diabetes treatment). We may share your personal information, including health information, with third parties under the following circumstances and to the extent permitted by law; with our service providers and business partners that perform customer support services and other business operations, with Insulet Group companies which will use your personal information in accordance with our privacy policy; with law enforcement agencies, court, regulators, government authorities or other third parties in order to comply with legal or regulatory obligation, or otherwise to protect our rights or the rights of any third party.

Our use and sharing of your personal information may involve the transfer, storage, and processing of your personal information in a country outside of Australia. We have put in place safeguards (such as contractual commitments) in accordance with applicable local legal requirements to ensure that your data is protected. We retain your personal information for as long as we have a relationship with you, and for a period after you are no longer a customer, taking into account our legal obligations and regulators' expectations, as well as the amount of time necessary for us to maintain records for analysis and audit purposes and to exercise and defend our rights.

As an Omnipod user, you may be eligible to receive subsidised Pods through the National Diabetes Service Scheme (NDSS), operated by the Commonwealth Department of Aged Care (**Department**) and the NDSS Administrator. Before you can obtain subsidised Pods through the NDSS, you will need to be registered with the NDSS as approved to access them, and you will need to have either a current and up to date no lock-in monthly subscription paid to Insulet or coverage through private health insurance.

Insulet Australia Pty Ltd (**Insulet**) will facilitate your NDSS approval and assist in the management of your ongoing access to Pods through the NDSS by sharing certain personal information that it collects from you (including your last name, address, date of birth, NDSS ID Number, and the status of your no lock-in monthly subscription paid to Insulet or coverage through private health insurance with the NDSS Administrator and the Department).

Your personal information will also be collected by the NDSS Administrator and the Department each time you order and are dispensed Insulet products with us.

Insulet, the NDSS Administrator and the Department share your personal information in the ways described above for the purpose of managing the supply of Pods through the NDSS (to you and to other eligible Pod users) and to maintain the integrity of the NDSS and its supply processes. You can order a maximum of 13 boxes of Omnipod® Pods within a 12-month period.

To the extent that information is provided to obtain services from the NDSS, that information is governed by NDSS privacy policies, available at <https://www.ndss.com.au/privacy-policy/>

Please see our Privacy Policy at <https://www.omnipod.com/en-au/privacy-policy> for more information about how we collect and use your personal information. You have certain rights regarding your personal information (including your Medical Information), subject to local law. These include the right to access your personal information and the right to rectify the information we hold about you. You also have the right to object to our use of your personal information and you can withdraw your consent to our receipt of your personal information at any time. If you would like to discuss or exercise any of these rights, please contact us using the contact information set out below.

We are committed to working with you to obtain a fair resolution of any complaint or concern about privacy. If, however, you believe that we have not been able to assist with your complaint or concern, you have the right to make a complaint to a data protection authority, e.g. to the data protection authority which is supervising the Insulet entity that services Australia, the Office of the Australian Information Commissioner (<http://www.oaic.gov.au/>).

For more information about how we use personal information, please see our privacy policy at <https://www.omnipod.com/en-au/privacy-policy>.

If you have any questions or concerns regarding the way in which your personal information has been used, please contact our Data Protection Officer at [dataprivacy@insulet.com](mailto:dataprivacy@insulet.com).

Insulet Australia Pty Ltd, Level 16, Tower 2, Darling Park, 201 Sussex Street, Sydney, NSW 2000  
[www.omnipod.com/en-au](https://www.omnipod.com/en-au)