

Omnipod DASH®

Battery Safety Instructions



Some battery safety instructions in your User Guide need to be updated. Refer to this insert for up-to-date instructions about the Omnipod DASH® PDM battery.

On charging:

- Chapter 2: Initial PDM Setup: charging the battery
- Chapter 11: Taking Care of Your Pod and PDM: charging
- Appendix: PDM Specifications: charging temperature

Updated information: Use only the micro USB charger provided by Insulet to charge your PDM. Contact Customer Care if you notice charging is taking too long or the battery is running out too quickly. Do not charge the PDM if the surrounding temperature is above 104°F (40°C). Do not charge the PDM in direct sunlight.

On removing the battery from the PDM:

- Chapter 9: Adjusting Settings: battery removal
- Chapter 10: Alarms, Notifications, Communication Errors: alarms that cannot be silenced
- Chapter 11: Taking Care of Your Pod and PDM:
 - for long-term storage of the PDM
 - for exposure to water
 - for disposal of the battery
 - if the battery shows deformity, colour change, or is overheating
 - if you are replacing a battery after first-time set-up
- Appendix: if the PDM stops responding during Fastboot Mode

Updated information: Do NOT remove the battery from the Omnipod DASH PDM for any reason, even if the User Guide or PDM screen recommends it for troubleshooting. If you find a situation where removal of the battery is recommended by the User Guide, do not remove the battery, and contact Customer Care.

On battery moisture, heat, or damage:

- Chapter 11: Taking Care of Your Pod and PDM:
 - cleaning the PDM with liquid
 - if the battery shows deformity, colour change, or is overheating
 - dropping the battery

Updated information: If the PDM gets wet, or if the PDM is dropped, damaged, swelling, bulging, or overheats while charging, during use, or in storage, do not use or charge the PDM. Leave a warm or hot PDM unplugged and idle at room temperature on a metal surface until it cools down. Contact Customer Care immediately.

Contact Customer Care if you notice the following: charging taking too long, the battery discharging too quickly, the PDM being too hot to touch, swelling of the PDM and/or battery, smell of gas coming from the PDM and/or battery, or the wall charger getting too hot.

