omnipod 5
automated insulin delivery system

GET STARTED
with Omnipod® 5



STEPS TO COMPLETE BEFORE ATTENDING OMNIPOD 5 TRAINING

- [ ] Do you have a vial of rapid-acting U-100 insulin ready for training?
- [ ] Are you either ready to wear/wearing a Dexcom Sensor (with your Dexcom receiver switched off) or prepared to attend with a new unopened Freestyle Libre 2 Plus Sensor ready for activation during training?
- [ ] Do you have your Omnipod® ID and password ready for training? Follow the steps in this guide for Online Omnipod® Account creation
- [ ] Bring a fully charged Controller with you when attending training

Important Considerations

COMPLETE OMNIPOD 5 ONBOARDING

This guide will provide support for creating an Omnipod ID and completing the necessary consent screens to get started on Omnipod 5.

SENSOR REQUIREMENTS



Using Dexcom

If you plan to use Omnipod 5 with a Dexcom Sensor* you will need to attend training already wearing a Dexcom Sensor which must be used with a corresponding compatible Dexcom mobile app.

Note: Dexcom receivers must be switched off prior to training.

Using Freestyle Libre



When using the Omnipod 5 system with the FreeStyle Libre 2 Plus Sensor*, all Sensor-specific actions and alerts are controlled through your Omnipod 5 Controller. You cannot use another device to search, read values, or receive alarms from the Sensor.

Note: If attending Omnipod 5 training make sure to attend the training session with a new unopened Freestyle Libre 2 Plus Sensor.

CONNECT TO OMNIPOD DISCOVER™

Omnipod Discover is the diabetes data management system that connects to Omnipod 5. By connecting your Omnipod 5 account with Omnipod Discover you will enable automatic data sharing allowing you to:

- Review your personalised diabetes insights including insulin delivery insights, trends and patterns
- Share data with your Healthcare professional and/or diabetes clinic
- Receive weekly detailed reports from Discover providing overall insulin usage and readings from your glucose monitoring Sensor

Screen image for illustrative purposes only.
Pod and sensors shown without necessary adhesive.
*Dexcom and Freestyle Libre 2 Plus sensors are sold separately and require a separate prescription.



How to Get Started on Omnipod 5

Before attending Omnipod 5 training you will need to create your Online Omnipod Account.

WHY SHOULD YOU REGISTER?

An Online Omnipod Account is required to use Omnipod 5. Once you have created your Online Omnipod Account and provided the necessary consents you will be able to review orders, track shipments, and request support if needed.

During Onboarding you will have the opportunity to connect your Omnipod Account with Omnipod Discover. Providing access to additional diabetes data and insights and enabling you to share your Omnipod 5 system data with your Healthcare team.

HOW TO REGISTER

Visit **www.omnipod.com/en-au/setup/australia** or scan this QR Code from a smartphone.

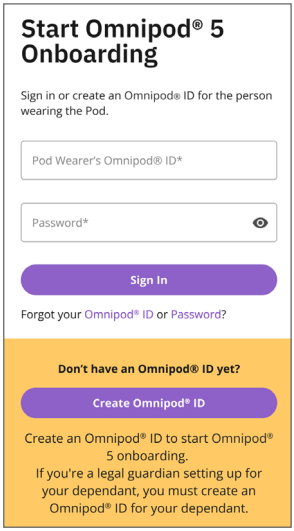
In your Omnipod 5 Starter Kit you will receive a Welcome Card containing the same QR code and website address for account set up. To get started and create an Online Omnipod Account you will need an e-mail address.

WHEN SHOULD YOU REGISTER?

Online Omnipod Account registration must be completed before attending Omnipod training when you will activate your Omnipod 5 Controller for the first time.

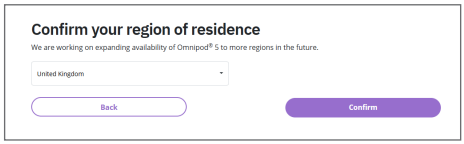
1 - Starting Omnipod Onboarding

Go to **www.omnipod.com/en-au/setup/australia** or scan the QR code. Then, select your country.

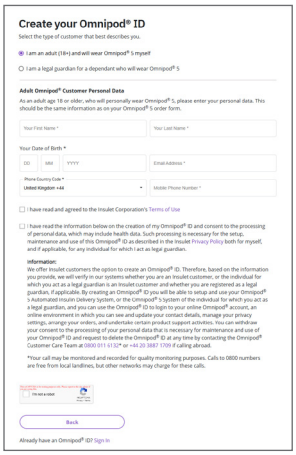


To login for the first time, click on "Create Omnipod ID" and follow the steps.

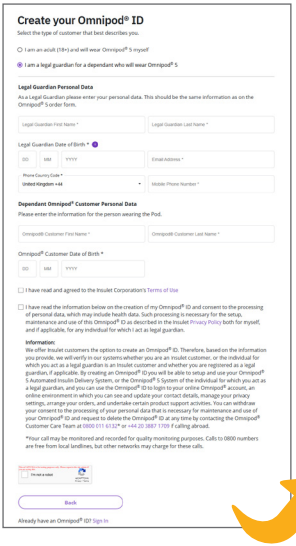
Confirm the Region of Residence



18+ YEARS



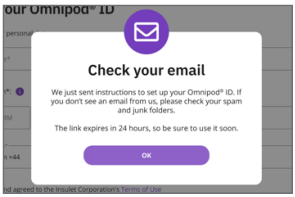
UNDER 18 YEARS



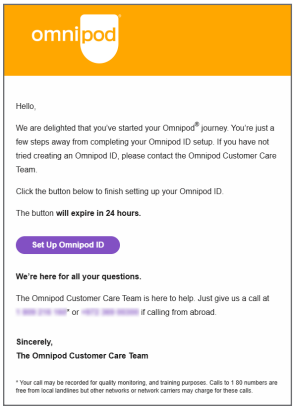
Note: Make sure the e-mail address provided is correct. If there are errors or typos in the email address used you will not be able to complete Omnipod 5 Onboarding.

Complete the fields. If a parent or legal guardian is completing on behalf of a dependent, you will need to create the Omnipod ID for yourself using your own details.

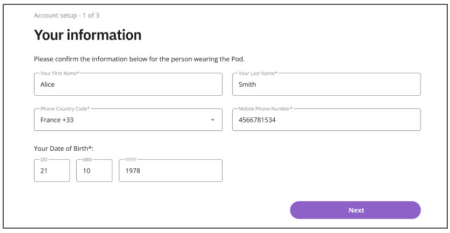




An e-mail will be sent to the patient or their legal guardian to complete registration. The registration link is valid for 24 hours. We would suggest checking your spam folder if this e-mail does not reach your inbox.



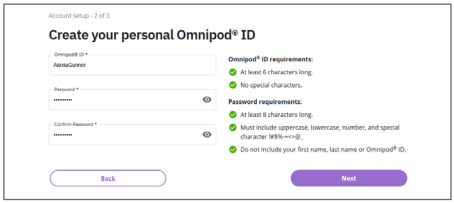
Click on the link in the e-mail.



Review and confirm information. Make sure the correct country code is showing in the phone number field.

2 - Creating an Omnipod ID and Password

Create Omnipod ID and password



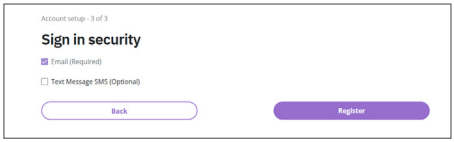
Omnipod ID requirements:

- Must be 6 characters long
- Contains no special characters
- Contains no blank spaces

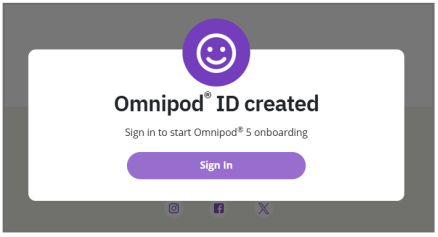
Password requirements:

- Must be 8 characters long
- Contains no blank spaces
- Must include an uppercase, lowercase, number and one of the following special characters !#$%+-<>@_
- Cannot include part of your first name, last name or Omnipod ID/Username

Select your method of two-factor authentication:
- by E-mail (Required)
- by SMS (Optional)

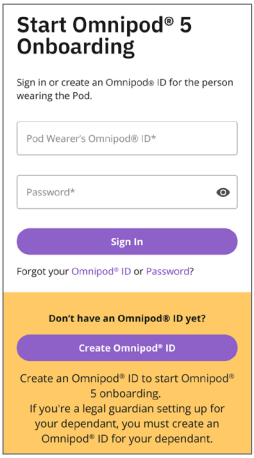


The Omnipod ID and password have been created! Now it's time to finalise registration.





Enter the Omnipod ID and password.



Please note: If this is entered incorrectly after 5 attempts, you will be locked out of your account for 30 minutes. Try again after 30 minutes has passed.

If this is the first time logging in, or if logging in from a different device, follow the steps to verify the account.



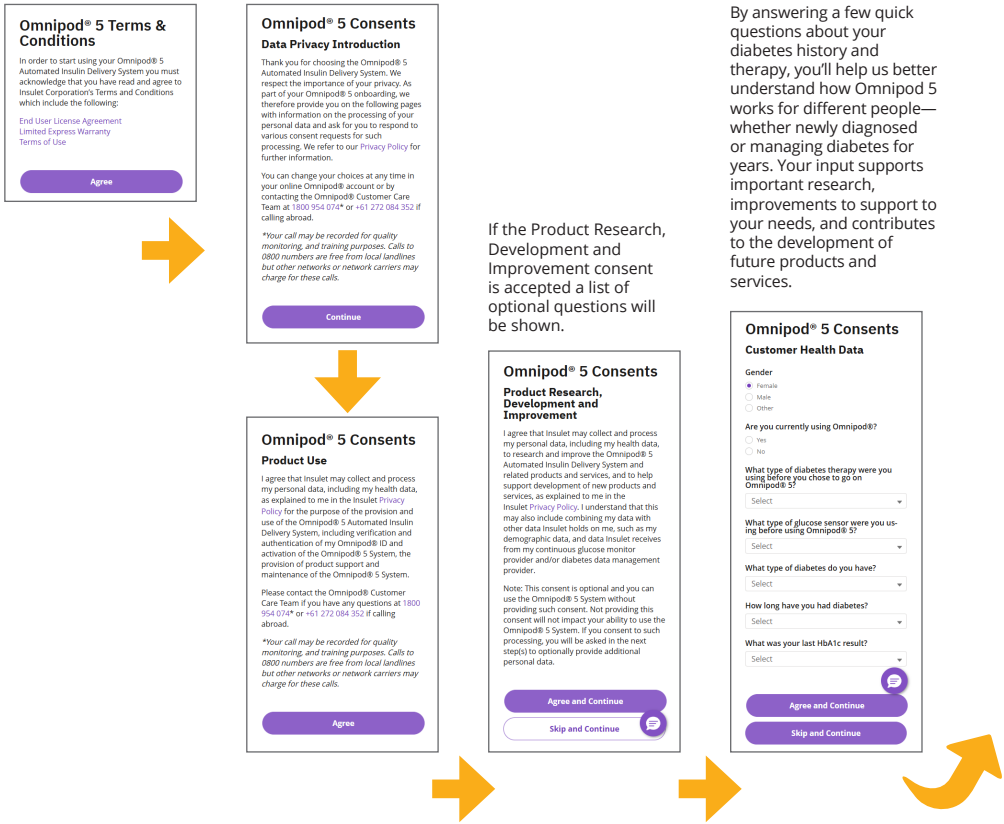
Once the verification code is received as per your chosen method. Enter this code into the field as prompted to proceed.

3 - Reading and Validating Consents

Data Privacy

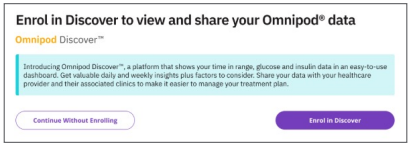
At Insulet, the safety and security of our users and products is paramount in everything we do. We are dedicated to making the lives of people with diabetes easier and simplify diabetes management. Insulet respects the privacy of every one of our patients and is committed to the protection of their personal information. We have dedicated teams that are focused on keeping patient information safe from unauthorized access.

During the following steps, a number of data privacy consents will need to be validated: conditions of use of the product, the management of personal data, the use of the device and the improvement of products and services.



4 - Omnipod Discover and Account Linking

Omnipod Discover is a diabetes data management system with a simple user interface designed specifically for people with diabetes. Omnipod 5 users can track glucose and insulin delivery patterns to highlight key trends. Omnipod Discover allows users to share data with their Healthcare Professional from using a Clinic code so that their data can be accessed at any time, even between scheduled visits.



During account creation you will be provided with the option to enrol in Omnipod Discover to view and share your Omnipod data.

Click 'Enrol in Discover' if you wish to proceed. Otherwise, you can still continue and complete Omnipod 5 account creation without enrolling to Discover but you must select 'Continue without enrolling' and do not exit the page.

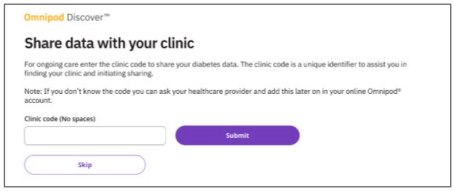


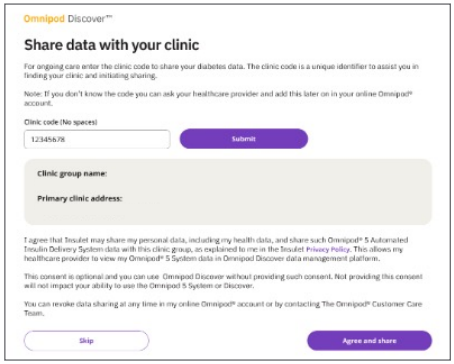
To use Omnipod Discover and share your data you need to click 'open' to complete the following consents:

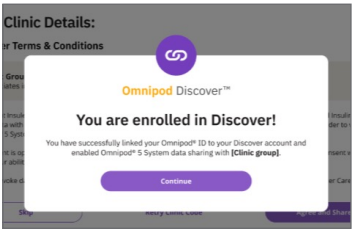
- Discover Terms & Conditions
- Discover Data Privacy
- Discover Product Research, Development and Improvement Consent



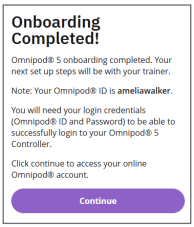
To share the data with the medical team and facilitate follow-up, enter the Clinic Code of the Clinic or Healthcare Team.

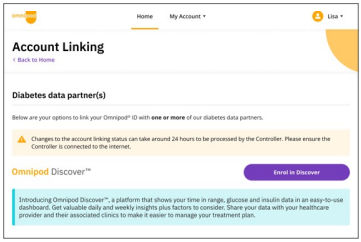






OMNIPOD ACCOUNT CREATION IS COMPLETE





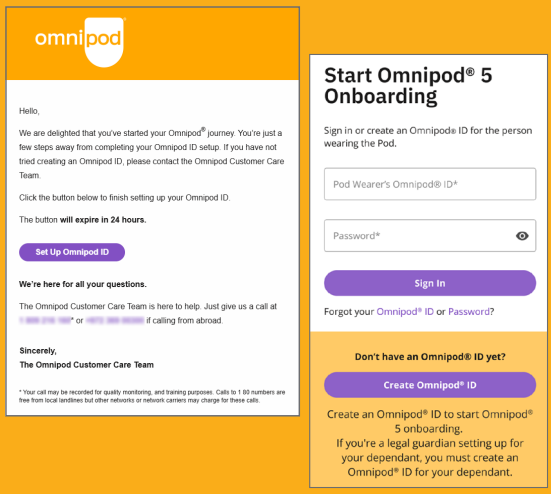
If you decided not to enrol in Omnipod Discover or have not yet received your Clinic code, you can 'Enrol in Discover' at a later date on the Account linking page in your Online Omnipod Account.

Questions and Answers

What should I do if I forget my Omnipod ID or password?

The Omnipod ID can be found in the e-mail you received after registration.

If the Omnipod ID or password can't be found, click on "Forgotten ID or password" and follow the steps.



What should I do if I have problems connecting to Omnipod Discover?

If you are experiencing any issues connecting with Omnipod Discover call customer support

1800 954 074

What should I do if I haven't received the e-mail?

Check that the e-mail isn't in your spam or junk folders.

Check there is no typo in the e-mail address.

For assistance with account registration please contact Omnipod Customer Care†:

1800 954 074

(If calling from abroad: +61 272 084 352)

†Your call may be recorded for quality monitoring, and training purposes. Calls to 800 numbers are free from local landlines but other networks or network carriers may charge for these calls.

The Omnipod 5 Automated Insulin Delivery System is a single hormone insulin delivery system intended to deliver U-100 insulin subcutaneously for the management of type 1 diabetes in persons aged 2 and older requiring insulin. The Omnipod 5 System is intended for single patient use.

The Omnipod 5 System is indicated for use with NovoLog®/NovoRapid®, Humalog®, Trurapi®/Truvelog®/Insulin aspart Sanofi®, Kirsty®, and Admelog/Insulin lispro Sanofi U-100 insulin.
Always read the label and follow the directions for use.

Refer to the Omnipod® 5 Automated Insulin Delivery System User Guide and www.omnipod.com/safety for complete safety information including indications, contraindications, warnings, cautions, and instructions. Refer to the Omnipod Discover Data Management System User Guide for complete safety information including indications, contraindications, warnings, cautions, and instructions.

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