

# Fact Sheet: Understanding your Private Health Insurance Benefit

If you are looking to access Omnipod<sup>®</sup> through private health insurance, or you already do and would like to better understand your benefit, the below information may help. If you access Omnipod<sup>®</sup> through private health insurance, your Pods are supplied through NDSS pharmacies.

## What's included in my private health insurance benefit?

- Your private health insurance benefit includes 52 boxes of Pods across your benefit period



## What codes do I give my insurer?

Omnipod<sup>®</sup> insulin pumps are listed on the Prescribed List Part C. You may wish to quote the below codes when checking your eligibility with your private health insurer:

- **Omnipod<sup>®</sup> 5:** QQ717
- **Omnipod DASH<sup>®</sup>:** II001

When contacting your insurer, please note that insulin pumps are covered under your hospital cover, not extras cover. Confirm with your insurer if they operate on a 4 or 5 year benefit cycle to determine any anticipated out-of-pocket expenses.

## What if my private health insurance says they do not cover Omnipod?

If your private health insurance covers insulin pumps and you have served any waiting periods, they are obligated to cover the Omnipod System. Your diabetes team can assist with access, or once we receive your order form, Omnipod can apply to most health funds on your behalf. For further support, contact an **Omnipod Specialist on 1800 954 075 (option 1)**.

## What if I need more than 52 boxes?

If you need more than 52 boxes during your benefit period, additional Pods can be purchased at the below rates:

- **Omnipod<sup>®</sup> 5:** \$185.00\* per box
- **Omnipod DASH<sup>®</sup>:** \$168.27\* per box

*\* Current subsidised rate, subject to change*

## How do I arrange additional supply?

- Your diabetes healthcare team will need to advise Insulet of your additional Pod requirements
- Insulet will then contact NDSS to request an increase to your allocation
- NDSS updates are generally processed within 24 hours
- Additional Pods are not covered by your insurer and will incur an out-of-pocket expense.

## Who do I contact for questions and support?

- If you have questions about accessing Omnipod<sup>®</sup> through private health insurance, please contact an **Omnipod Specialist on 1800 954 075 (select option 1)**
- If you are a current Omnipod<sup>®</sup> user and need help arranging additional Pod supply, please contact **Omnipod Customer Operations on 1800 954 075 (select option 2)**