



Omnipod VIEW™ App

User Guide



Customer Care

1-800-591-3455 (24 hours/7 days)

From Outside the US: 1-978-600-7850

Customer Care Fax: 877-467-8538

Address: Insulet Corporation
100 Nagog Park
Acton, MA 01720

Emergency Services: Dial 911 (USA only; not available in all communities)

Website: [Omnipod.com](https://www.omnipod.com)

© 2018-2020 Insulet Corporation. Omnipod, the Omnipod logo, DASH, the DASH logo, Omnipod DISPLAY, Omnipod VIEW, Podder, and PodderCentral are trademarks or registered trademarks of Insulet Corporation. All rights reserved. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Insulet Corporation is under license. All other trademarks are the property of their respective owners. The use of third party trademarks does not constitute an endorsement or imply a relationship or other affiliation. Patent information at www.insulet.com/patents.

40894-ENG-AW Rev 004 12/20

Contents

Introduction	4
Indications for Use	4
What the Omnipod VIEW™ App Does Not Do	4
System Requirements	4
About Mobile Phone Types.....	4
For More Information	5
Getting Started	5
Download the Omnipod VIEW™ App.....	5
Connect the Omnipod VIEW™ App to a Podder™	5
Create a Profile for the Podder™	6
Viewing Alerts	7
Checking a Podder's™ Data with the Widget	7
Checking a Podder's™ Data with the App	8
Refresh Data with a Sync.....	8
Check Insulin and System Status	9
Check Alarms and Notifications History	10
Check Insulin and Blood Glucose History.....	10
Settings Screen	11
Sync Now	11
PDM and Pod Details	12
Alerts Setting	12
Last Update From Omnipod® Cloud	13
Help Screen	13
Software Updates	13
Managing the Podder™ List	14
Add Another Podder™	14
Edit a Podder's™ Details	15
Switch to a Different Podder™	16
Remove a Podder™	16
About the Omnipod VIEW™ App	16
About the Home Screen Tabs.....	16
Time and Time Zones	18
How Omnipod VIEW™ App Receives Updates.....	19

Introduction

Welcome to the Omnipod VIEW™ app, an application to help you, the parents, caregivers, or friends of a Podder™, monitor the Podder's™ glucose and insulin history on your mobile phone. The term "Podder™" refers to people who use the Omnipod DASH® Insulin Management System to manage their daily insulin needs and will be used throughout this User Guide.

Indications for Use

The Omnipod VIEW™ app is intended to allow you to:

- Glance at your phone to see data from a Podder's™ Personal Diabetes Manager (PDM), including:
 - Alarm and notification messages
 - Bolus and basal insulin delivery information, including insulin on board (IOB)
 - Blood glucose and carbohydrate history
 - Pod expiration date and amount of insulin remaining in the Pod
 - PDM battery charge level
- View PDM data from multiple Podders™

Warnings:

Insulin dosing decisions should not be made based on data displayed on the Omnipod VIEW™ app. The Podder™ should always follow the instructions in the User Guide that came with the PDM.

The Omnipod VIEW™ app is not intended to replace self-monitoring practices as recommended by a healthcare provider.

What the Omnipod VIEW™ App Does Not Do

The Omnipod VIEW™ app does not control a PDM or Pod in any way. In other words, you cannot use the Omnipod VIEW™ app to deliver a bolus, change basal insulin delivery, or change a Pod.

System Requirements

The requirements for using the Omnipod VIEW™ app are:

- Apple iPhone with iOS 11.3 or newer iOS operating system
- Internet connection via Wi-Fi or a mobile data plan

About Mobile Phone Types

This app's user experience was tested and optimized for devices running iOS 11.3 and newer.

For More Information

For information about terminology, icons, and conventions, see the User Guide that came with the Podder's PDM. The User Guides are periodically updated and are found at Omnipod.com

See also Insulet Corporation's Terms of Use, Privacy Policy, HIPAA Privacy Notice and End User License Agreement by navigating to **Settings > Help > About Us > Legal Information** or at Omnipod.com

To find contact information for Customer Care, see the second page of this User Guide.

Getting Started

To use the Omnipod VIEW™ app, download the app to your phone and set it up.

Download the Omnipod VIEW™ App

To download the Omnipod VIEW™ app from the App Store:

1. Make sure your phone has an internet connection, either Wi-Fi or mobile data
2. Open the App Store from your phone
3. Tap the App Store's search icon and search for "Omnipod VIEW"
4. Select the Omnipod VIEW™ app, and tap **Get**
5. Enter your App Store account information if requested

Connect the Omnipod VIEW™ App to a Podder™

Before you can connect, you need an email invitation from the Podder™. Once you have received your invitation, you can set up the Omnipod VIEW™ app as follows:

1. On your phone, open your email app to access the Podder's email invitation.
2. Tap the **Accept Invite** link in the Podder's™ email invitation.

The Omnipod VIEW™ app opens

Note: You must accept this invitation on your phone (not from a laptop or other device). To see the "Accept Invite" button in the email, you must allow email images to be displayed.

Alternatively, tap the Omnipod VIEW™ icon on your phone's Home screen to launch the VIEW™ app.



3. Tap **Get Started**
4. Read the warning, then tap **OK**.
5. Read the security information, then tap **OK**.
Note: To keep the Podder's™ data secure, follow your phone's instructions to enable Touch ID, Face ID, or a PIN.
6. Read the terms and conditions, then tap **I Agree**.
7. If prompted, enter the 6-digit code from the email invitation you received from the Podder™, then tap **Done**.

The "Connect with Podder" screen appears

8. Tap **Connect**. The Omnipod VIEW™ app creates a connection to the Podder's™ data.

Note: If a connection is not made, the screen explains the most likely reasons for the failure to connect. Tap **OK** and try again. If necessary, request a new invitation from the Podder™.

Create a Profile for the Podder™

The next step is to create a profile for the Podder™. If you will view data from multiple Podders™, this profile helps you quickly find a Podder™ within the Podder™ list.

To create the Podder™ profile:

1. Tap **Create Podder Profile**
2. Tap **Podder™ Name** and enter a name for the Podder™ (up to 17 characters). Tap **Done**.
3. Optional: Tap **Podder™ Relationship**, and enter your relationship to the Podder™ or another identifying comment. Tap **Done**.
4. Tap **Add Image** to add a photo or icon to help identify the Podder™. Then do one of the following:
 - To use your phone's camera to take a photo of the Podder™, tap **Take Photo**. Take the photo and tap **Use Photo**.
Note: If this is your first Podder™, you will need to allow access to your photos and camera.
 - To select a photo from your phone's photo library, tap **Photo Library**. Then tap the photo that you would like to use.
 - To select an icon instead of a photo, tap **Select Icon**. Select the icon and tap **Save**.
5. Tap **Save Profile**
6. Tap **Allow** (recommended) for the Notifications setting. This allows your phone to alert you whenever it receives Omnipod® alarms or notifications. Selecting **Don't Allow** prevents your phone from showing Omnipod® alarms and notifications as on-screen messages, even when the Omnipod VIEW™ app is running.
You can change this Notification setting at a later date through your phone's settings.
Note: To see these messages, the Omnipod VIEW™ app's Alerts setting must also be enabled. This setting is enabled by default (see "Alerts Setting" on page 12).
7. Tap **OK** when setup is complete.

The Home screen appears. For an explanation of the Home screens, see "Checking a Podder's Data with the App" on page 8 and "About the Home Screen Tabs" on page 16.

The icon for launching the Omnipod VIEW™ app is found on your phone's Home screen.



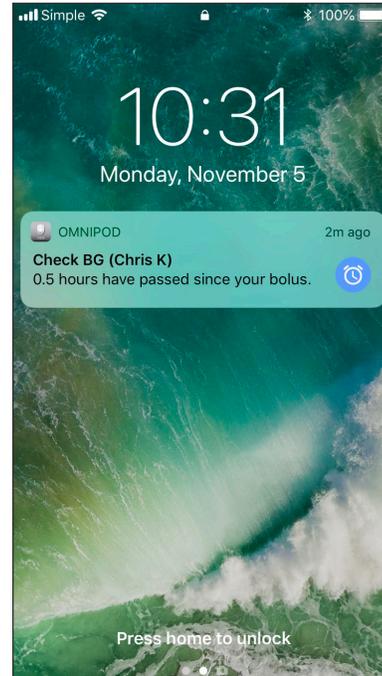
Viewing Alerts

The Omnipod VIEW™ app can automatically show Alerts from the Omnipod DASH® System on your phone whenever the Omnipod VIEW™ app is active or running in the background.

- After reading an Alert, you can clear the message from your screen in one of the following ways:
 - Tap the message. After you unlock your phone, the Omnipod VIEW™ app appears, displaying the Alerts screen. This removes all Omnipod® messages from the Lock screen.
 - Swipe from right to left on the message, and tap **CLEAR** to remove only that message.
 - Unlock the phone. This dismisses all Omnipod® message(s).

See “Check Alarms and Notifications History” on page 10 for a description of the Alerts icons.

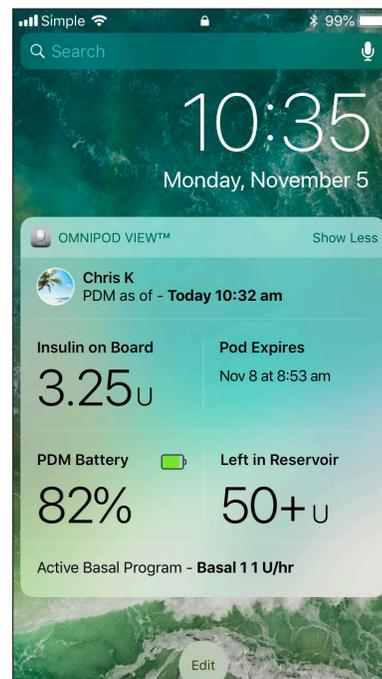
Note: Two settings must be enabled in order for you to see Alerts: the iOS Notifications setting and the Omnipod VIEW™ Alerts setting. If either of the settings is disabled, you will not see any Alerts (see “Alerts Setting” on page 12).



Checking a Podder's™ Data with the Widget

The Omnipod VIEW™ widget provides a quick way to check for recent Omnipod DASH® System activity without opening the Omnipod VIEW™ app.

1. Add the Omnipod VIEW™ widget according to your phone's instructions.
2. To view the Omnipod VIEW™ widget, swipe right from your phone's Lock screen or Home screen. You may need to scroll down if you use many widgets.
 - Tap **Show More** or **Show Less** on the top right corner of the widget to expand or reduce the amount of information shown.
 - To open the Omnipod VIEW™ app itself, tap the widget.



The widget updates whenever the Omnipod VIEW™ app updates, which can occur whenever the app is active or running in the background.

Omnipod VIEW™ Widget	Show Less	Show More	Comments
Podder image	✓	✓	If you have multiple Podders, the widget shows data for the currently selected Podder™
Podder name		✓	Name of the currently selected Podder
PDM as of	✓	✓	Date and time of the most recent PDM update to the Omnipod® Cloud
Insulin on Board (IOB)	✓	✓	IOB as of the last PDM update
Pod Expires	✓	✓	Date and time of Pod expiration. If no Pod is active, the widget says No Active Pod .
PDM Battery		✓	Percent of PDM battery charge as of the last PDM update
Left in Reservoir		✓	Amount of insulin in the Pod as of the last PDM update. Text turns red when insulin level is low. If no Pod is active, the widget says No Active Pod .
Basal insulin status		✓	Details about the active Basal Program or temp basal as of the last PDM update. The basal rate is shown in bold if basal insulin was being delivered at the last update. If insulin was suspended or there was no active Pod, then the name of the most recently used Basal Program is shown and the basal rate is shown in regular text.

Checking a Podder's™ Data with the App

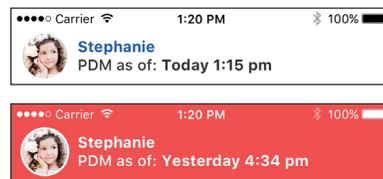
The Omnipod VIEW™ app provides more detailed information than the widget.

Refresh Data with a Sync

The header bar in the Omnipod VIEW™ app lists the date and time that the displayed data was sent by the Podder's PDM.

The header bar is red if the displayed data is over 30 minutes old.

Note: If the Omnipod VIEW™ app receives an update from the PDM but the PDM data has not changed, the time in the app's header bar changes to the time of the update while the displayed data does not change.



Automatic syncs

When the Omnipod® Cloud receives new data from the PDM, the Cloud automatically transfers the data to the Omnipod VIEW™ app in a process called "syncing." If you are not receiving PDM updates, check the data connectivity settings on the PDM, the Podder's phone with the DISPLAY™ app, and your phone (see page 19). Syncs do not occur if the Omnipod VIEW™ app is turned off.

Manual syncs

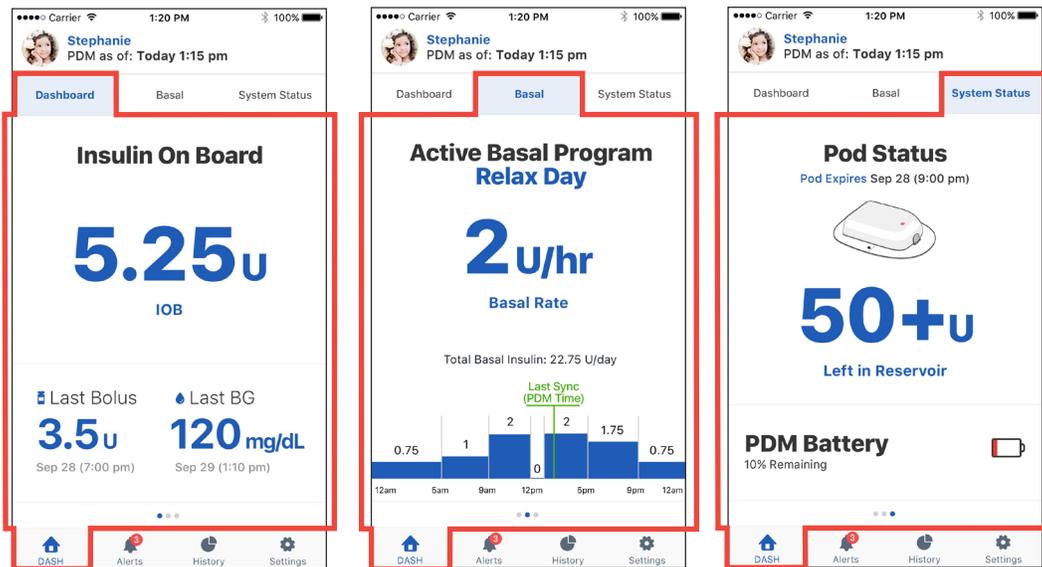
You can check for new data at any time by doing a manual sync.

- To request an update (a manual sync), pull down from the top of Omnipod VIEW™ screen or navigate to the setting menu and tap sync now.
 - If a sync to the Cloud is successful, the manual sync icon (↻) in the settings menu is briefly replaced by a checkmark (✓). The time in the header reflects the last time the Omnipod® Cloud received PDM information. In other words, the time in the header only changes if the Cloud has received a new update.
 - If a sync to the Cloud is not successful, a connection error message appears. Tap OK. Then ensure that the Wi-Fi or mobile data is turned on, and try again.

Note: A manual sync causes your phone to sync to the Omnipod® Cloud, but does not trigger a new update from the PDM to the Cloud.

Check Insulin and System Status

The app's Home screen has three tabs, located just below the header, that show recent PDM and Pod data from the last update: the Dashboard tab, the Basal or Temp Basal tab, and the System Status tab.



To see the Home screen data:

1. If the Home screen is not showing, tap the DASH tab (🏠) at the bottom of the screen.

The Home screen appears with the Dashboard tab visible. The Dashboard tab displays the insulin on board (IOB), last bolus, and last blood glucose (BG) reading.
2. Tap the Basal (or Temp Basal) tab or System Status tab to see information about basal insulin, Pod status, and PDM battery charge.

Tip: You can also swipe across the screen to display a different Home screen tab. For a detailed description of these tabs, see “About the Home Screen Tabs” on page 16.

Check Alarms and Notifications History

The Alerts screen shows a list of alarms and notifications generated by the PDM and Pod over the past seven days.

- To view the list of Alerts, navigate to the Alerts screen using one of the following methods:
 - Open the Omnipod VIEW™ app, and tap the Alerts tab (🔔 or 🔔³) at the bottom of the screen.
 - Tap an Omnipod® Alert when it appears on your phone's screen.

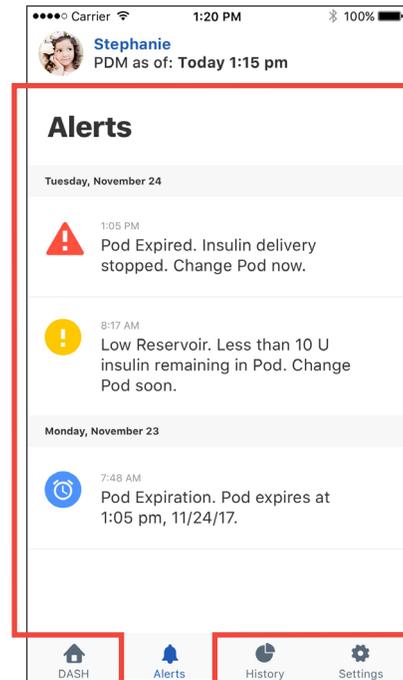
The most recent messages are displayed at the top of the screen. Scroll down to see older messages.

The message type is identified by an icon:

- ⚠️ Hazard alarms: Check PDM now
- ⚠️ Advisory alarms: Check PDM soon
- 🕒 Notifications: Reminders and informational

If the Alerts tab has a red circle with a number (🔔³), the number indicates the number of unread messages. The red circle and number disappear when you leave the Alerts screen (🔔), indicating that you have seen all of the messages.

If the Podder™ views an alarm or notification message on the PDM before you see it on the Omnipod VIEW™ app, the Alerts tab icon does not indicate a new message (🔔), but the message can be seen on the Alerts screen's list.



Check Insulin and Blood Glucose History

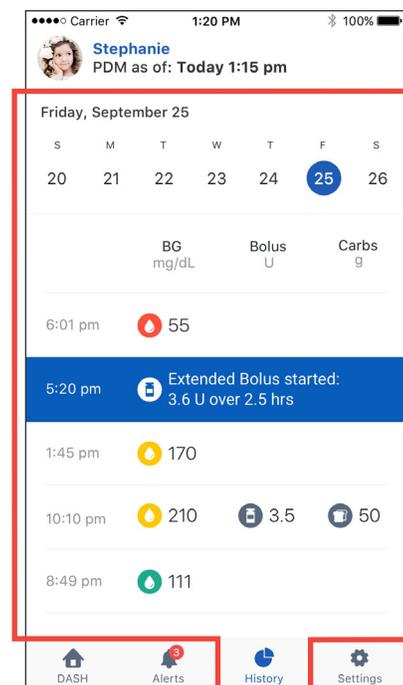
The Omnipod VIEW™ History screen displays seven days of PDM records, including:

- Blood glucose (BG) readings, insulin bolus amounts, and any carbohydrates used in the PDM's bolus calculations.
- Pod changes, extended boluses, PDM time or date changes, insulin suspensions, and basal rate changes. These are indicated by a colored banner.

To view PDM history records:

1. Tap the **History** tab (🕒) at the bottom of the screen.
2. To view data from a different date, tap the desired date in the row of dates near the top of the screen.
A blue circle indicates which day is being displayed.
3. Scroll down as needed to see additional data from earlier in the day.

If the times on the Podder's PDM and your phone differ, see "Time and Time Zones" on page 18.



Settings Screen

The Settings screen lets you:

- Look up information about the PDM, Pod, and Omnipod VIEW™ app, such as version numbers and the time of recent updates.
- Change your Alerts settings
- Enter an invitation code to add a Podder™
- Access the help menu
- Access information about software updates

To access the Settings screens:

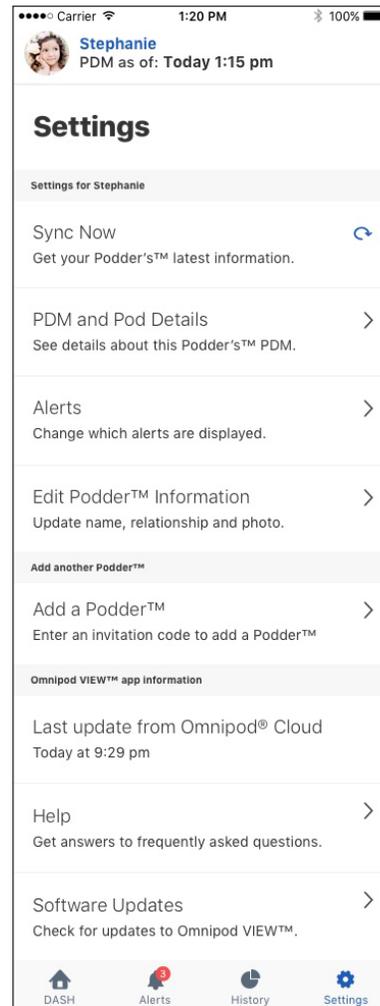
1. Tap the **Settings** tab (⚙️) at the bottom of the screen.
Note: You may need to scroll down to see all of the options.
2. Tap any entry that includes an arrow (>) to bring up the related screen.
3. Tap the back arrow (<) found in the upper left corner of some Settings screens to return to the previous screen.

If you have multiple Podders™, the settings and details are for the current Podder™ only. To view details for a different Podder™, see “Switch to a Different Podder™” on page 16.

Sync Now

In addition to using the pull down to sync from the top of the header, you can also trigger a manual sync from the Settings screens:

1. Navigate to: **Settings tab** (⚙️) > **PDM Settings**
2. Tap **Sync Now**. The Omnipod VIEW™ app performs a manual sync with the Omnipod® Cloud.



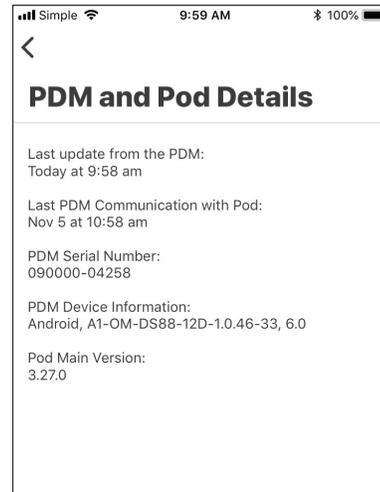
PDM and Pod Details

To check the timing of recent communications or to see PDM and Pod version numbers:

- Navigate to: **Settings** tab (⚙️) > **PDM and Pod Details**

A screen appears that lists:

- The last time the Omnipod® Cloud received a PDM update. This is the time that is listed in the header of many screens.
- The time of the PDM's last communication with the Pod
- The PDM's serial number
- The PDM operating system version (PDM Device Information)
- The Pod's software version (Pod Main Version)



Alerts Setting

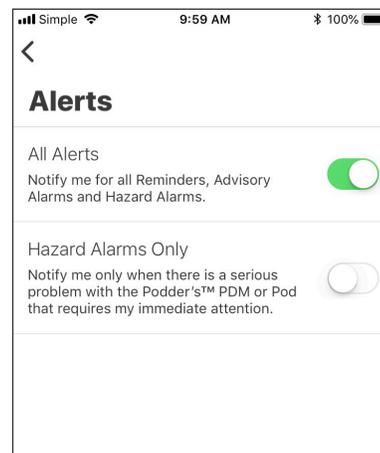
You control which Alerts you see as on-screen messages using the Alerts setting, combined with your phone's Notifications setting.

As shown in the following table, both the iOS Notifications and the app's Alerts settings must be enabled to see the Alerts; however, only one of these needs to be disabled to prevent seeing Alerts.

	To See Alerts:	To Prevent Alerts:
iOS Notifications setting:	Allow	Don't Allow
	and	or
Alerts setting:	All Alerts or Hazard Alarms Only	Toggle off both Alerts settings

To change the Alerts settings for a Podder™:

1. Navigate to: **Settings** tab (⚙️) > **Alerts**
2. Tap the toggle next to the desired Alerts setting to turn the setting on (🟢) or off (⚪):
 - Turn on **All Alerts** to see all hazard alarms, advisory alarms, and notifications. By default, **All Alerts** is on.
 - Turn on **Hazard Alarms Only** to see only PDM hazard alarms. Advisory alarms or notifications are not shown.
 - Turn off both settings if you do not want to see any on-screen messages for alarms or notifications.



These settings do not affect the Alerts screen; every alarm and notification message always appears on the Alerts screen.

Note: The term “Notification” has two meanings. The PDM’s “Notifications” refers to informational messages that are not alarms. The iOS “Notifications” refers to a setting that determines whether Omnipod® Alerts appear as on-screen messages when you are using your phone.

Multiple Podders™

If you are viewing data from multiple Podders™, you must set each Podder's™ Alerts setting separately (see "Switch to a Different Podder™" on page 16).

If you have accepted invitations to view data from multiple Podders™, you will see Alerts messages for any Podders™ whose Alerts settings are turned on, whether they are the currently selected Podder™ or not.

Last Update From Omnipod® Cloud

This entry shows the last time the Omnipod VIEW™ app connected to the Omnipod® Cloud. This time is not necessarily the last time that the PDM connected to the Omnipod® Cloud (which is what is shown in the header bar). Therefore, if you do a manual sync (see "Refresh Data with a Sync" on page 8) but the PDM has not connected to the Cloud recently, the time shown for this entry is more recent than the time shown in the header bar.

To check the last time that the Omnipod VIEW™ app communicated with the Omnipod® Cloud:

1. Navigate to: **Settings** tab (⚙️) > **Last update from Omnipod® Cloud**
2. If the last communication did not happen recently, pull down at the top of Omnipod VIEW™ screen to initiate a manual update.

If you cannot connect to the Cloud, check your phone's Wi-Fi or mobile data connection. For more information, see "Indications for Use" on page 4.

Help Screen

The Help screen provides a list of frequently asked questions (FAQ) and legal information.

To access the Help screen features:

1. Navigate to: **Settings** tab (⚙️) > **Help**
2. Select the desired action from the following table:

To do this:	Tap this:
See the list of frequently asked questions	FAQ
View the Omnipod® website	About Us > then tap the website link
View the warranty, privacy policy, and other terms and conditions for the Omnipod VIEW™ app	About Us > Legal Information , then tap the option of interest
View this User Guide	User Guide

Software Updates

If you have enabled automatic updates on your phone, any software updates for the Omnipod VIEW™ app will be automatically installed.

If you have not enabled automatic updates, you can check for available Omnipod VIEW™ app updates as follows:

1. Navigate to: **Settings** tab (⚙️) > **Software Update**
2. Tap the link to go to the VIEW app in the App Store
3. If an update is shown, download it

Managing the Podder™ List

This section tells you how to:

- Add or remove Podders™ from your Podder™ list
- Edit the name, relationship, or image of a Podder™
- Switch between Podders™ if you have multiple Podders™ on your list

Note: If you are viewing data from multiple Podders™, the most recently viewed Podders™ are listed first.

Note: If a Podder™ removes your name from their Omnipod DISPLAY™ app list of Viewers, you will receive a notice the next time you open the Omnipod VIEW™ app and the Podder™ is automatically removed from your list of Podders™.

Add Another Podder™

You can add a maximum of 12 Podders™ to your Podders™ list. You must receive a separate email invitation from each Podder™.

To add a Podder™ to your list:

1. Ask the Podder™ to send you an invitation from the Omnipod DISPLAY™ app.
2. Tap the **Accept Invite** link in the invitation email.

Note: You must accept this invitation from your phone, not from a laptop or other device.

Note: If the “Accept Invite” link doesn’t work from the email app you use, then try from your email on your phone’s web browser.

3. If prompted, enter the 6-digit code from the email invitation you received from the Podder, then tap **Done**.
4. Tap **Connect**
The Podder™ is added to your Podder™ list
5. Tap **Create Podder Profile**
6. Tap **Podder™ Name** and enter a name for this Podder™ (up to 17 characters). Tap **Done**.
7. Optional: Tap **Podder™ Relationship**, and enter your relationship to the Podder™ or another identifying comment. Tap **Done**.
8. Tap **Add Image** to add a photo or icon to help identify the Podder™. Then do one of the following:

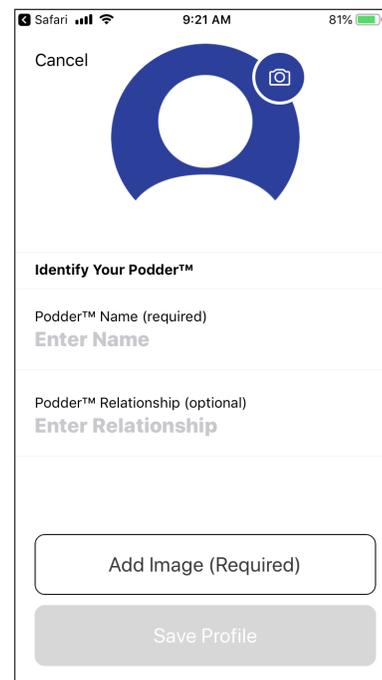
- To use your phone’s camera to take a photo of the Podder™, tap **Take Photo**. Take the photo and tap **Use Photo**.

Note: If you have not previously done so, you will need to allow access to your photos and camera.

- To select a photo from your phone’s photo library, tap **Photo Library**. Then tap the photo that you would like to use.
- To select an icon instead of a photo, tap **Select Icon**. Select the icon and tap **Save**.

Note: You can use the same icon for more than one Podder™.

9. Tap **Save Profile**. The Home screen appears showing the Podder’s™ data.
10. Tap **OK** when you have finished creating the profile.



The screenshot shows a mobile app interface for creating a Podder profile. At the top, there is a 'Cancel' button and a large blue circular icon with a camera overlay. Below this is the section 'Identify Your Podder™'. It contains two text input fields: 'Podder™ Name (required)' with a placeholder 'Enter Name', and 'Podder™ Relationship (optional)' with a placeholder 'Enter Relationship'. At the bottom, there are two buttons: 'Add Image (Required)' and 'Save Profile'.

Edit a Podder's™ Details

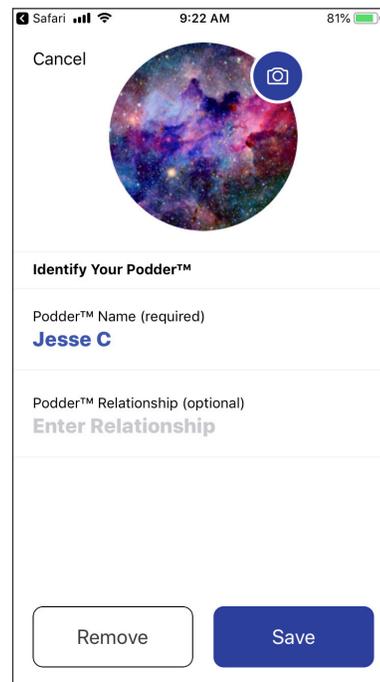
Note: You can only edit the details of the current Podder™. To change who is the current Podder™, see "Switch to a Different Podder™" on page 16.

To edit a Podder's™ image, name, or relationship:

1. Tap the Podder's™ name in the header bar of any screen.
A screen appears with the current Podder's™ image or icon in the middle of the screen.
2. Tap the pencil icon (✎) in the upper right of the Podder's image.
3. To edit the name, tap Podder™ **Name** and enter the changes. Then tap **Done**.
4. To edit the relationship, tap Podder™ **Relationship** and enter the changes. Then tap **Done**.
5. Tap the camera icon to change the Podder's™ photo or icon. Then:
 - To use your phone's camera to take a photo of the Podder™, tap **Take Photo**. Take a photo and tap **Use Photo**.
 - To select a photo from your phone's photo library, tap **Photo Library**. Then tap the photo that you would like to use.
 - To select an icon instead of a photo, tap **Select Icon**. Select the icon and tap **Save**.

Note: If you have not previously done so, you will need to allow access to your photos and camera.
6. Tap **Save**

The Podder's™ details are updated on the Home screen.



The screenshot shows a mobile application interface for editing a Podder's™ details. At the top, there is a status bar with "Safari", signal strength, Wi-Fi, time "9:22 AM", and battery "81%". Below the status bar is a "Cancel" button and a circular image of a colorful nebula. A camera icon is overlaid on the top right of the image. Below the image is the heading "Identify Your Podder™". There are two input fields: "Podder™ Name (required)" with the text "Jesse C" and "Podder™ Relationship (optional)" with the text "Enter Relationship". At the bottom, there are two buttons: "Remove" and "Save".

Switch to a Different Podder™

The Omnipod VIEW™ app allows you to switch to a different Podder's™ PDM data via the Podder™ Dashboard.

To view PDM data from a different Podder™:

1. Tap the name of the Podder™ you would like to view, scrolling down as necessary.
2. Tap **OK** to confirm the switch to the new Podder™.

The Home screen appears showing the data for the newly selected Podder™.

Note: If a Podder™ removes you from their list of Viewers, you will receive a message and their name will not appear on your Podder™ list.

Remove a Podder™

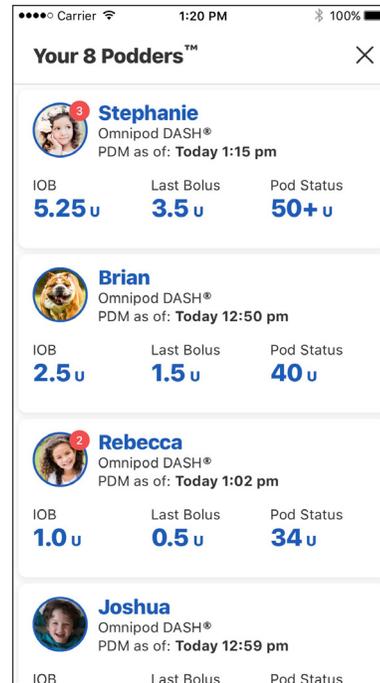
If you remove a Podder™ from your list, you will no longer be able to view that Podder's™ PDM data.

Note: You can only remove the current Podder™. To change who is the current Podder™, see "Switch to a Different Podder™" in the previous section.

To remove a Podder™:

1. Tap the current Podder's™ name in the header bar of any screen.
A screen appears with the current Podder's™ image or icon in the middle of the screen.
2. Tap the pencil icon () in the upper right of the current Podder's™ image.
3. Tap **Remove**, then tap **Remove** again.

The Podder™ is removed from your list and your name is marked as "Disabled" on the Podder's™ Omnipod DISPLAY™ app list of Viewers. If you accidentally remove a Podder™, you must ask the Podder™ to send you another invitation.



About the Omnipod VIEW™ App

This section provides additional details about the Omnipod VIEW™ screens and the process of sending PDM data to the Omnipod VIEW™ app.

About the Home Screen Tabs

The Home screen appears when you open the Omnipod VIEW™ app or when you tap the DASH tab () at the bottom of the screen. If more than three days have passed since the last PDM update, the header bar will be red and no data is shown on the Home screen.

Dashboard tab

The Dashboard tab displays the insulin on board (IOB), bolus, and blood glucose (BG) information from the most recent PDM update. Insulin on board (IOB) is the estimated amount of insulin remaining in the Podder's™ body from all recent boluses.

Current Podder's™ image and name

Time of last PDM update to the Cloud.

Says "Insulin Suspended" when insulin is suspended.

Shows the amount of insulin on board (IOB) or says "IOB is Not Available." When IOB is not available, an information icon appears. Tap the icon for an explanation.

Amount of the last bolus is shown in gray during a bolus and shown in blue after confirmation that the bolus was completed.

Value of the last blood glucose (BG) reading.

Detailed description of the screenshot: The screenshot shows the 'Dashboard' tab of the Podder's app. At the top, it displays the user's name 'Stephanie' and the last PDM update time 'Today 1:15 pm'. Below this, there are three tabs: 'Dashboard' (selected), 'Basal', and 'System Status'. The main content area shows 'Insulin On Board' with a large blue '5.25u' and 'IOB' below it. Underneath, there are two columns: 'Last Bolus' showing '3.5u' (in blue) with the time 'Sep 28 (7:00 pm)' below it, and 'Last BG' showing '120 mg/dL' (in blue) with the time 'Sep 29 (1:10 pm)' below it. At the bottom, there is a navigation bar with icons for 'DASH', 'Alerts', 'History', and 'Settings'.

Basal or Temp Basal tab

The Basal tab shows the status of the basal insulin delivery as of the last PDM update. The tab label changes to "Temp Basal" and is colored green if a temporary basal rate is running.

Says "Active" when a Basal Program or temp basal is running. Says "Current" when there is no active Pod or when insulin is suspended.

Tab turns green and is labeled "Temp Basal" when a temporary basal rate is active.

Name of the Basal Program or temp basal. If a temp basal is running, a description of the temporary change appears here.

Shows basal insulin delivery rate or says "No Active Pod" or "Insulin Suspended."

Total amount of basal insulin if the Basal Program runs for 24 hours.

Graph of the 24-hour Basal Program. If a temp basal is active, the temp basal rate is shown in light blue.

Last Sync marker indicates the time of the last PDM update to the Cloud. Turns red if the last update was over 30 minutes ago. Not shown if there is no active Pod.

Detailed description of the screenshot: The screenshot shows the 'Basal' tab of the Podder's app. At the top, it displays the user's name 'Stephanie' and the last PDM update time 'Today 1:15 pm'. Below this, there are three tabs: 'Dashboard', 'Basal' (selected and highlighted in green), and 'System Status'. The main content area shows 'Active Basal Program' with 'Relax Day' below it. Underneath, there is a large blue '2u/hr' and 'Basal Rate' below it. Below that, it says 'Total Basal Insulin: 22.75 U/day'. At the bottom, there is a 24-hour basal program graph with bars for different times: 12am (0.75), 5am (1), 9am (2), 12pm (0), 5pm (2), 9pm (1.75), and 12am (0.75). A green vertical line labeled 'Last Sync (PDM Time)' is positioned at 12pm. At the bottom, there is a navigation bar with icons for 'DASH', 'Alerts', 'History', and 'Settings'.

System Status Tab

The System Status tab displays the Pod status and the remaining charge in the PDM's battery.

Date and time Pod will expire

Shows the amount of insulin remaining in the Pod or says "Low Reservoir" when the Pod will run out soon. Says "No Active Pod" if there is no active Pod.

Charge remaining in the PDM's battery

A yellow banner appears when the Pod needs to be replaced in 6-12 hours.

A red banner appears when the Pod needs to be replaced in less than 6 hours or when the Pod is running out of insulin.

Indicator for amount of charge remaining in the PDM battery:

- 31% to 100%
- 16% to 30%
- 0% to 15%

Time and Time Zones

If you see a mismatch between the Omnipod VIEW™ app time and the PDM time, check the current time and time zone of your phone and the Podder's™ PDM.

If the Podder's™ PDM and your phone's clock have different times but the same time zone, the Omnipod VIEW™ app:

- Uses the phone's time for the last PDM update in the header
- Uses the PDM's time for the PDM data on the screens

If the Podder's™ PDM and your phone have different time zones, the Omnipod VIEW™ app:

- Converts almost all times to the phone's time zone, including the time of the last PDM update and the times listed for the PDM data
- Exception: The times in the Basal Program graph on the Basal tab always use PDM time

Note: Note that your phone may automatically adjust its time zone when you travel, while a PDM never automatically adjusts its time zone.

How Omnipod VIEW™ App Receives Updates

After the Omnipod® Cloud receives an update from a Podder's™ PDM, the Cloud automatically sends the update to the Omnipod VIEW™ app on your phone.

The Omnipod® Cloud can receive PDM updates in the following ways:

- The Podder's™ PDM can transmit PDM and Pod data directly to the Cloud.
- The Podder's™ Omnipod DISPLAY™ app can relay data from the PDM to the Cloud. This relay can occur when the Omnipod DISPLAY™ app is active or running in the background.

