

# Upload an Omnipod<sup>®</sup> PDM to Insulet Provided Glooko with the Web Uploader

## What You Need:



— or —



Omnipod DASH<sup>™</sup> System PDM

Omnipod<sup>®</sup> System PDM

USB-A to Micro Cable or  
USB-A to Mini Cable

PC Computer

**NOTE:** if you have a Mac computer, please ask your Insulet representative about the Glooko Uploader software.

## Follow These Steps:

### Omnipod DASH<sup>™</sup> System:



- Turn DASH<sup>™</sup> on, and unlock it
- Plug DASH<sup>™</sup> into the computer with the USB-A to Micro cable  
*Note: Windows Media Player may open. Please close this application—it is not needed.*
- Tap **Export** on DASH<sup>™</sup>
- Log into account on **my.glooko.com**  
**Existing patients:** click patient's name, then click **Upload Omnipod PDM**  
**New patients:** click **Create Patient Account**, fill out the information, then click **Upload Omnipod System Data**
- Open the file: **Android**
- Open the file: **Internal Storage**
- Open the file with today's date in the name
- Once the upload is complete, choose **Done** to exit, or **View Data** to view patient's data

### Omnipod<sup>®</sup> System:



- Plug the Omnipod<sup>®</sup> System into the computer with the USB-A to Mini cable
- The Omnipod<sup>®</sup> System will beep 4 times, then display **USB Device Ready**
- Log into account on **my.glooko.com**  
**Existing patients:** click patient's name, then click **Upload Omnipod PDM**  
**New patients:** click **Create Patient Account**, fill out the information, then click **Upload Omnipod System Data**
- Select the location of the file  
*(Removable Disk or USB Drive)*
- Open the file with today's date in the name
- Once the upload is complete, choose **Done** to exit, or **View Data** to view patient's data

**NOTE:** The patient will receive an email to complete activation of their account. That way, they will automatically be connected to your account so you can see their data when they upload from home.

## Still experiencing issues after attempting these instructions?

Please contact Glooko Support.

Call: 800.206.6601 ▪ Text: 650.720.5310 ▪ Email: support@glooko.com

For more information on the Omnipod<sup>®</sup> System, contact the Insulet Customer Care Team:  
800.591.3455 | [myomnipod.com](http://myomnipod.com)

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